					Sample 47	National Sample 763	
IN THE LAST 8 WEEKS, would you say					47	763	
in the LAST 8 WEEKS, would you say	YES in the strongest						
	terms!	Definitely	Mostly	Somewhat	Not at all	N/A	
My burnout has been at an all-time high	12.8%	23.4%	8.5%	31.9%	23.4%		% Sample (less N/A)
	6	11	4	15	11	0	
	9.2%	20.1%	15.0%	29.6%	26.1%		% National sample (less N/
Burnout in my practice has been at an all-time high	10.6%	23.4%	14.9%	38.3%	12.8%		
,,,	5	11	7	18	6	0	
	9.2%	20.6%	18.0%	33.4%	18.8%		
My colleagues and I had known resources to help							-
us with COVID-19 related job stress	4.3%	25.5%	31.9%	27.7%	10.6%		
•	2	12	15	13	5	0	
	5.1%	21.7%	25.3%	26.9%	20.9%		
Our patients responded well to changes in the							-
office, such as wearing masks	4.4%	33.3%	42.2%	17.8%	2.2%		
	2	15	19	8	1	2	
	9.9%	29.0%	43.8%	13.8%	3.5%		_
My physical well-being has suffered because of my							-
work	14.9%	10.6%	14.9%	25.5%	34.0%		
	7	5	7	12	16	0	
	9.5%	15.7%	10.6%	31.4%	32.8%		_
My psychological well-being has suffered because							
of my work	10.6%	23.4%	12.8%	31.9%	21.3%		
	5	11	6	15	10	0	
	11.5%	20.8%	12.3%	36.6%	18.8%		_
The well-being of my family has suffered because							
of my work	10.9%	4.3%	13.0%	43.5%	28.3%		
	5	2	6	20	13	1	
	9.3%	12.2%	11.1%	35.5%	31.9%		=
I have struggled to know when I could end my							
work day	15.2%	19.6%	4.3%	23.9%	37.0%		
	7	9	2	11	17	1	
	12.6%	17.7%	11.0%	25.4%	33.3%		_

# Q2: Level of strain related to C-19 on your practice?

	# Responses	% Sample	% National sample
1 - no impact	0	0.0%	0.8%
2	2	4.3%	10.7%
3	13	27.7%	25.3%

4	21	44.7%	37.7%
5 - severe impact	11	23.4%	25.4%

#### Q3: Which of these possible C-19 stresses have you had in the last 4 weeks?

	# Responses	% Sample	% National sample
Practice temporarily or permanently closed	2	4.3%	4.8%
Practice members left due to C-19	5	10.6%	12.2%
Clinician salaries skipped or deferred	14	29.8%	24.8%
Need to layoff/furlough clinicians/staff	19	40.4%	39.3%
Expiring vaccine/medication inventory	8	17.0%	15.2%
Limiting well/chronic care visits by practice	32	68.1%	60.0%
Patients not scheduling well/chronic care visits			
although offered	28	59.6%	48.0%
Face-to-face pt volume lower by >50%	22	46.8%	49.1%
Face-to-face pt volume lower by 30%	20	42.6%	34.6%
Non-face-to-face volume at all-time high	36	76.6%	60.4%
Digital health or telehealth billing denied	8	17.0%	14.2%
Offers to hire new clinicians rescinded	5	10.6%	9.0%

#### Q4: Over the past week, would you say your modes of care delivery have been...

	# Responses	% Sample	% National sample
Video, phone, and in-person - about equal	6	12.8%	9.2%
Video and phone - about equal	2	4.3%	5.0%
Video and in-person - about equal	2	4.3%	6.7%
Phone and in-person - about equal	3	6.4%	7.3%
More video than anything	7	14.9%	12.1%
More phone than anything	7	14.9%	14.5%
More in-person than anything	20	42.6%	45.2%

### Q5: OVER THE PAST 4 WEEKS, which of the following has your practice experienced?

	# Responses	% Sample	% National sample
Not able to acquire PPE	2	4.3%	7.5%
Severely limited access to PPE	7	14.9%	22.3%
Often using same mask for a week	13	27.7%	46.4%
Had to purchase PPE at extemely high price	6	12.8%	19.0%
Hosp sys/parent org has PPE but we don't yet	1	2.1%	3.7%
Masks are hard to come by	9	19.1%	27.1%
Gowns are hard to come by	12	25.5%	23.1%
Gloves are hard to come by	2	4.3%	6.3%
Have enough PPE for usual care but not C-19			
testing	6	12.8%	19.0%
Have enough PPE for practice members but none			
for patients	4	8.5%	21.2%

Have enough PPE for limited numbers of pts but					
not enough for increase pt volume	19	40.4%	20.1%		
Recycle PPE but sorely need new PPE supplies	11	23.4%	21.4%		
Other	11	23.4%	19.3%		
Q6: Is your practice					
	# Responses	% Sample	% National sample		
Owned by you	17	36.2%	25.6%		
Indep & part of larger grp	4	8.5%	13.5%		
Owned by hosp/hlth sys	13	27.7%	35.5%		
Government owned	6	12.8%	6.6%		
None of the above	7	14.9%	18.9%		
Q7: Is the size of your practice					
	# Responses	% Sample	% National sample		
1-3 clinicians	13	27.7%	31.2%		
4-9 clinicians	12	25.5%	28.4%		
10+ clinicians	22	46.8%	40.4%		
Q8: Is your practice setting					
	# Responses	% Sample	% National sample		
Primary care setting	47	100.0%	97.6%		
Primary care and convenience care setting	3	6.4%	10.0%		
DPC or membership	0	0.0%	4.6%		
Other	5	10.6%	15.9%		
Q9: Which of these describes your practice?					
	# Responses	% Sample	% National sample		
Rural	19	40.4%	20.8%		
Community health center	11	23.4%	17.4%		
Designated patient-centered primary care home	20	42.6%	24.0%		
Located in office, school, or college	2	4.3%	9.6%		
None of the above	9	19.1%	41.0%		
Q10: Roughly how much of your practice is					
	>10%	>50%	Don't know	N/A	
Medicaid	52.5%	40.0%	7.5%		% Sample (less N/A)
	21	16	3	7	
	52.3%	31.1%	16.7%		% National sample (less N/A)
Medicare	64.1%	30.8%	5.1%		
	25	12	2	8	

	56.0%	33.9%	10.1%	
Low income patients	46.5%	39.5%	14.0%	
	20	17	6	4
	44.3%	36.9%	18.8%	
Non-English speaking patients	68.8%	12.5%	18.8%	
	22	4	6	15
	61.0%	14.2%	24.8%	
Race/ethnic minority patients	78.9%	13.2%	7.9%	
	30	5	3	9
	54.8%	32.4%	12.8%	
Patients with multiple chronic conditions	23.9%	73.9%	2.2%	
	11	34	1	1
	19.6%	77.5%	2.9%	

## Q11: What is your specialty?

	# Responses	% Sample	% National sample
Family medicine	27	57.4%	66.8%
Internal medicine	9	19.1%	11.4%
Pediatrics	5	10.6%	5.9%
Geriatrics	0	0.0%	4.3%
Other	6	12.8%	11.5%