Oregon Summary

	Sample	National Sample
	55	735

Q1: In the last 4 weeks…

	# Responses	% Sample	% National sample
We've seen higher than normal dental issues because dental practices are closed	14	25.5%	23.4%
We've seen higher than normal vision issues because ophthalmologists are closed	6	10.9%	10.7%
We've seen higher than normal patient mental/emotional distress	49	89.1%	83.1%
We've seen health issues exacerbated by lack of access to care during the pandemic	31	56.4%	56.1%
We've had patients die from lack of access to appropriate care during the pandemic	4	7.3%	8.7%
I was limited in the referrals I could make because other medical offices are closed	35	63.6%	58.8%
I could collect samples for COVID-19 testing, but I didn't know where to send them	2	3.6%	3.0%
Labs near us could not keep up with the volume of COVID-19 testing requests	12	21.8%	25.7%
It took more than 3 days to get the results of COVID-19 tests for our patients	28	50.9%	55.4%
We… lack… PPE!	22	40.0%	45.0%
Burnout in my practice is at an all-time high	19	34.5%	38.0%

Q2: Level of strain related to C-19 on your practice?

	# Responses	% Sample	% National sample
1 - no impact	2	3.6%	1.4%
2	4	7.3%	4.6%
3	11	20.0%	23.1%
4	25	45.5%	46.4%
5 - severe impact	13	23.6%	24.5%

Q3: Which of these possible C-19 stresses have you had in the last 4 weeks?

	# Responses	% Sample	% National sample
Practice temporarily or permanently closed	0	0.0%	2.4%
Practice members left due to C-19	7	12.7%	10.2%
Clinician salaries skipped or deferred	21	38.2%	28.2%
Need to layoff/furlough clinicians/staff	22	40.0%	37.1%
Limiting well/chronic care visits by practice	27	49.1%	44.6%
Patients not scheduling well/chronic care visits although offered	32	58.2%	53.1%
Started seeing health impact of deferred chronic care visits	25	45.5%	43.7%

Increase in patients we suspect have C-19	22	40.0%	38.6%
In-person patient volume lower by 30-50%	33	60.0%	61.1%
In-person visits are down but overall contact with patients at all-time high	16	29.1%	27.6%
Reduced video-based care because payment is poor	5	9.1%	9.8%
Reduced phone-based care because payment is poor	13	23.6%	23.8%
Digital health/telehealth billinng denied	8	14.5%	16.3%

Q4: Do you feel your practice is ready for…

	Yes, we're confident	Somewhat, but we are nervous	No, we don't feel ready	We are spent—so not ready for that	
Surge in COVID-19 cases	10.9%	58.2%	29.1%	1.8%	% Sample
	6	32	16	1	
	9.8%	55.0%	29.4%	5.9%	% National sample
Surge in issues related to delayed/deferred care	27.3%	58.2%	10.9%	3.6%	
	15	32	6	2	
	21.9%	57.7%	16.9%	3.5%	
Next wave of the pandemic	9.1%	49.1%	34.5%	7.3%	
	5	27	19	4	
	6.5%	52.1%	31.4%	9.9%	
Upcoming flu season	29.1%	41.8%	27.3%	1.8%	
	16	23	15	1	
	16.6%	49.1%	27.2%	7.1%	
Loss or reduced payment for video-based care	5.5%	25.5%	43.6%	25.5%	
	3	14	24	14	
	6.7%	26.9%	44.4%	22.0%	
Loss or reduced payment for phone-based care	7.3%	16.4%	50.9%	25.5%	
	4	9	28	14	
	8.3%	22.7%	46.0%	23.0%	
The next 3 months	14.5%	70.9%	12.7%	1.8%	
	8	39	7	1	
	12.5%	63.5%	18.6%	5.3%	
The next 6 months	12.7%	60.0%	23.6%	3.6%	
	7	33	13	2	
	9.5%	58.8%	24.9%	6.8%	

Q5: OVER THE PAST 4 WEEKS, what changes have you made to your practice to accommodate care delivery during the pandemic?

	# Responses	% Sample	% National sample
Reduced volume to maintain physical distances while seeing patients	28	50.9%	55.2%
Reduced staffing to stay financially solvent	25	45.5%	36.5%
Added mental and/or behavioral support to staff	6	10.9%	9.3%

Shifted patients with stable chronic conditions to telehealth	36	65.5%	63.8%
Lost significant time to cleaning responsibilities	23	41.8%	36.3%
Made significant investments in cleaning supplies	29	52.7%	60.1%
Reduced hours to stay financially solvent	13	23.6%	21.1%
Increased hours since we now see fewer patients in an hour	5	9.1%	10.2%
Other	9	16.4%	13.1%

Q6: FOR THE NEXT 4 WEEKS, are you likely to…

	# Responses	% Sample	% National sample
Reduce number of patients you see in person	10	18.2%	26.8%
Run out of PPE	10	18.2%	20.5%
Have to reuse PPE	38	69.1%	61.1%
Have enough billable services to stay open	34	61.8%	53.2%
Have enough cash on hand to stay open	34	61.8%	47.5%
Receive prospective payments from any payer	15	27.3%	16.6%
Other	1	1.8%	10.3%

Q7: Is your practice…

	# Responses	% Sample	% National sample
Owned by you	23	41.8%	34.6%
Indep & part of larger grp	7	12.7%	12.5%
Owned by hosp/hlth sys	17	30.9%	38.6%
Government owned	0	0.0%	3.4%
None of the above	8	14.5%	10.9%

Q8: Is the size of your practice…

	# Responses	% Sample	% National sample
1-3 clinicians	15	27.3%	36.3%
4-9 clinicians	19	34.5%	27.8%
10+ clinicians	21	38.2%	35.9%

Q9: Is your practice setting…

	# Responses	% Sample	% National sample
Primary care setting	53	96.4%	92.7%
Primary care and convenience care setting	4	7.3%	7.1%
DPC or membership	3	5.5%	6.3%
Other	2	3.6%	7.3%

Q10: Which of these describes your practice?

	# Responses	% Sample	% National sample
Rural	23	41.8%	22.0%
Community health center	8	14.5%	12.2%

Designated patient-centered primary care home	26	47.3%	25.3%
Located in office, school, or college	0	0.0%	8.3%
None of the above	11	20.0%	43.3%

Q11: Roughly how much of your practice is...

	>10%	>50%	Don't know	N/A	
Medicaid	56.3%	41.7%	2.1%	--	% Sample (less N/A)
	27	20	1	7	
	60.2%	28.9%	10.9%	--	% National sample (less N/A)
Medicare	60.0%	40.0%	0.0%	--	
	27	18	0	10	
	59.6%	35.9%	4.6%	--	
Low income patients	51.0%	43.1%	5.9%	--	
	26	22	3	4	
	53.1%	31.5%	15.4%	--	
Non-English speaking patients	66.7%	5.6%	27.8%	--	
	24	2	10	19	
	69.8%	7.4%	22.8%	--	
Race/ethnic minority patients	77.5%	5.0%	17.5%	--	
	31	2	7	15	
	61.2%	27.5%	11.2%	--	
Patients with multiple chronic conditions	18.5%	75.9%	5.6%	--	
	10	41	3	1	
	21.3%	75.3%	3.5%	--	

Q12: What is your specialty?

	# Responses	% Sample	% National sample
Family medicine	34	61.8%	63.7%
Internal medicine	9	16.4%	17.4%
Pediatrics	7	12.7%	8.4%
Geriatrics	2	3.6%	5.7%
Mental/behavioral health	0	0.0%	1.0%
Pharmacy	0	0.0%	0.4%
Other	3	5.5%	3.4%