Sample 48 National Sample 457

### Q1: What have you noticed in your practice or of yourself?

	# Responses	% Sample	% National sample
Women members of the office are losing more hours than men to			
pandemic related child or elder care needs	23	47.9%	34.1%
In person volume is within 10% of pre-pandemic levels	12	25.0%	31.9%
Fee for service volume is within 10% of pre-pandemic levels	14	29.2%	22.5%
Practice revenue is within 10% of pre-pandemic levels	8	16.7%	20.1%
When we furloughed practice members, it did not mean sending them			
home, it meant reducing their hours	12	25.0%	23.4%
We did not furlough practice members during the pandemic	25	52.1%	44.9%
Practice clinicians and staff continue to feel pandemic caused frustration,			
anxiety, and low morale	40	83.3%	73.5%
The need to be on constant high alert in the practice is mentally exhausting	40	83.3%	70.7%
We have had clinicians retire early, or plan for early retirement, because of			
COVID-19	13	27.1%	19.3%
We have had clinicians leave the practice, or plan to leave the practice			
soon, because of COVID-19	13	27.1%	15.1%
The news reports PPE is available, but we can't easily find it	17	35.4%	33.9%
Practice members are experiencing video fatigue - strained eyes, strained			
neck, low energy from video reliance	20	41.7%	34.6%
None of these	0	0.0%	0.7%
I now work many hours unpaid	16	33.3%	24.5%

#### Q2: OVER THE LAST 4 WEEKS, have COVID-19 related changes and pressures in your practice put unusual strain on your practice?

	# Responses	% Sample	% National sample
1 – no impact	0	0.0%	0.9%
2	5	10.4%	13.8%
3	13	27.1%	33.9%
4	26	54.2%	39.2%
5 – severe impact	4	8.3%	12.3%

# Q3: Which of these things is TRUE for practice?

	# Responses	% Sample	% National sample
We have permanently lost practice members because of COVID-19 (e.g.,			
quit, sick, early retirement)	15	31.3%	27.8%
I am uncertain if my practice will remain open past December 2020			
without financial assistance	6	12.5%	6.6%
It will take us more than one year to recover from financial losses incurred			
during the pandemic	23	47.9%	43.3%
My level of mental and/or emotional exhaustion is at an all-time high	37	77 1%	52.5%

Our practice is economically stabilizing, but practice members are clinically			
fragile	24	50.0%	46.6%
When available, our office will be providing rapid testing for the virus that			
causes COVID-19	18	37.5%	41.8%
At least 30% of the work done by the practice is unpaid	15	31.3%	25.8%
We will soon need to repay pandemic-incurred loans and I am worried			
about that strain on our practice	6	12.5%	10.9%
Our practice or health system received financial relief, but clinicians and			
staff did not	23	47.9%	31.5%
Our patients with chronic conditions are in noticeably worse health			
resulting from the pandemic	22	45.8%	40.9%
The physical health of our patients has decreased during the pandemic	22	45.8%	48.6%
The mental health of our patients has decreased during the pandemic	46	95.8%	85.8%
None	0	0.0%	1.3%
Other	5	10.4%	9.0%
Q5: Is your practice			
	# Responses	% National sample	% National sample
Owned by you	13	27.1%	32.6%
Independent and part of a larger group	4	8.3%	11.6%
Owned by a hospital or health system	19	39.6%	38.3%
Government owned	4	8.3%	3.7%
None of the above	8	16.7%	13.8%
Q6: Is the size of your practice			
	# Responses	% Sample	% National sample
1-3 clinicians	10	20.8%	31.3%
4-9 clinicians	16	33.3%	28.4%
10+ clinicians	22	45.8%	40.3%
Q7: Is your practice setting			
	# Responses	% Sample	% National sample
Primary care setting	48	100.0%	98.5%
Primary care and convenience care setting	3	6.3%	7.9%
DPC or membership	2	4.2%	3.3%
Other	3	6.3%	8.5%
Q8: Which of these describes your practice?			
	# Responses	% Sample	% National sample
Rural	15	31.3%	24.1%
Community health center	9	18.8%	12.3%
Designated patient-centered primary care home	27	56.3%	30.9%
Located in office, school, or college	5	10.4%	7.2%
None of the above	11	22.9%	38.3%

### Q9: Roughly how much of your practice is...

	>10%	>20%	>50%	Don't know	N/A	
Medicaid	27.3%	36.4%	27.3%	9.1%		% Sample (less N/A)
	12	16	12	4	4	
	32.9%	35.7%	21.2%	10.3%		% National sample (less N/A)
Medicare	29.3%	41.5%	22.0%	7.3%		
	12	17	9	3	7	
	18.4%	49.4%	26.9%	5.4%		
Value based payment	13.5%	16.2%	18.9%	51.4%		
	5	6	7	19	11	
	22.6%	21.0%	16.3%	40.1%		
Uninsured	46.2%	17.9%	0.0%	35.9%		
	18	7	0	14	9	
	54.3%	13.3%	3.5%	28.9%		
Low income patients	21.7%	30.4%	32.6%	15.2%		
	10	14	15	7	2	
	32.6%	24.0%	31.0%	12.4%		
Non-English speaking patients	58.1%	18.6%	4.7%	18.6%		<u></u>
	25	8	2	8	5	
	51.3%	20.6%	8.2%	20.0%		
Race/ethnic minority patients	56.5%	21.7%	8.7%	13.0%		
	26	10	4	6	2	
	29.5%	32.1%	28.6%	9.8%		
Patients with multiple chronic conditions	10.4%	29.2%	60.4%	0.0%		
	5	14	29	0	0	
	5.6%	25.4%	65.7%	3.3%		

# Q10: What is your specialty?

	# Responses	% Sample	% National sample
Family medicine	32	66.7%	69.1%
Internal medicine	9	18.8%	14.7%
Pediatrics	4	8.3%	9.0%
Geriatrics	1	2.1%	4.8%
Mental/behavioral health	0	0.0%	1.1%
Pharmacy	0	0.0%	0.4%
Other	2	4.2%	0.9%

# Q11: What type of certification do you have?

	# Responses	% Sample	% National sample
MD	26	54.2%	72.4%
DO	5	10.4%	5.0%
NP	5	10.4%	14.9%
PA	4	8.3%	2.6%

PhD	1	2.1%	0.7%	
PharmD	0	0.0%	0.4%	
Other	7	14.6%	3.9%	