Sample 45 National Sample 582

Q2: OVER THE LAST 4 WEEKS, have COVID-19 related changes and pressures in your practice put unusual strain on your practice?

	# Responses	% Sample	% National sample
1 – no impact	3	6.7%	4.1%
2	4	8.9%	14.9%
3	14	31.1%	32.0%
4	20	44.4%	35.9%
5 – severe impact	4	8.9%	13.1%

Q3: STRESSORS. Over the last 4 weeks, which of these things are true for your practice?

	# Responses	% Sample	% National sample
We have permanently lost practice members because of COVID-19 (e.g.,			
quit, sick, early retirement)	16	35.6%	27.0%
Our patients with chronic conditions are in noticeably worse health			
resulting from the pandemic	19	42.2%	36.8%
We have seen an increase in negative health burden due to delayed or			
inaccessible care	23	51.1%	56.4%
The mental health of our patients has decreased during the pandemic	42	93.3%	85.2%
We have seen an increase in patients suffering with addiction	17	37.8%	30.8%
We have added capacity to help patients with mental or behavioral health	4	8.9%	16.2%
We have increased our connections to community organizations	11	24.4%	21.6%
We are more involved helping patients with poor access to food, housing,			
or employment	16	35.6%	27.3%
I cannot get patients tested for COVID-19 as often as I feel I should	14	31.1%	25.6%
I am able to get patients tested for COVID-19 but results take more than 2			
days to receive	21	46.7%	44.3%
We have seen a rise of COVID-19 illness in our community	27	60.0%	60.0%
We lack PPE	4	8.9%	13.6%
Low amounts of PPE and/or reuse of PPE makes me feel unsafe at work	11	24.4%	23.0%
We have no flu vaccine	5	11.1%	10.0%
We are unable to pay some of our bills	1	2.2%	6.2%
We are having trouble hiring new staff	20	44.4%	34.7%
Other	11	24.4%	20.6%
Other	11	24.4/0	20.0%

Q4: TELEHEALTH. Over the past 4 weeks, how would you describe your use of video and phone based care?

	# Responses	% Sample	% National sample
I use video-based care for at least 20% of my patients	24	53.3%	38.1%
I use phone-based care for at least 20% of my patients	12	26.7%	34.7%
I would like to use video-based care more but can't because of low			
reimbursement	4	8.9%	7.0%

I would like to use phone-based care more but can't because of low			
reimbursement	11	24.4%	15.3%
Telehealth has been important for my capacity to see patients	37	82.2%	63.6%
Use of telehealth has made access harder for some of my patients	16	35.6%	23.0%
We use telehealth to screen sick patients to prevent unnecessary			
exposure within the practice	33	73.3%	59.6%
We use telehealth for visits with patients who have stable chronic			
conditions	41	91.1%	68.7%
We use telehealth for mental health visits with our patients	36	80.0%	60.5%
We have started to increase use of telehealth as part of our plan for flu			
season	8	17.8%	23.5%
Increased use of telehealth will now always be part of our practice	34	75.6%	60.3%
None of these	1	2.2%	6.0%
Q6: Is your practice			
	# Responses	% Sample	% National sample
Owned by you	12	26.7%	26.3%
Independent and part of a larger group	7	15.6%	10.5%
Owned by a hospital or health system	15	33.3%	38.3%
Government owned	4	8.9%	4.0%
None of the above	7	15.6%	21.0%
Q7: Is the size of your practice			
	# Responses	% Sample	% National sample
1-3 clinicians	12	26.7%	30.4%
4-9 clinicians	16	35.6%	29.9%
10+ clinicians	17	37.8%	39.7%
Q8: Is your practice setting			
	# Responses	% Sample	% National sample
Primary care setting	45	100.0%	98.8%
Primary care and convenience care setting	3	6.7%	6.2%
DPC or membership	0	0.0%	3.6%
Primary care and an academic or residency practice	4	8.9%	11.3%
Other	3	6.7%	10.8%
Q9: Which of these describes your practice?			
	# Responses	% Sample	% National sample
Rural	18	40.0%	19.8%
Community health center	6	13.3%	8.9%
FQHC or FQHC look-alike	7	15.6%	9.5%
Free or charitable clinic	0	0.0%	7.9%
Designated patient-centered primary care home	25	55.6%	30.1%
Located in office, school, or college	4	8.9%	7.4%

None of the above	9	20.0%	36.1%			
0: Roughly how much of your practice is						
	>10%	>20%	>50%	Don't know	N/A	
Medicaid	17.9%	41.0%	35.9%	5.1%		% Sample (less N/A)
	7	16	14	2	6	
	36.9%	35.7%	20.3%	7.1%		% National sample (less N
Medicare	24.3%	51.4%	21.6%	2.7%		
	9	19	8	1	8	
	24.1%	50.3%	20.1%	5.5%		
Value based payment	21.1%	21.1%	13.2%	44.7%		<u> </u>
	8	8	5	17	7	
	23.7%	19.7%	13.1%	43.4%		
Uninsured	64.9%	5.4%	0.0%	29.7%		<u> </u>
	24	2	0	11	8	
	57.8%	7.3%	12.8%	22.0%		
Low income patients	39.0%	26.8%	29.3%	4.9%		<u> </u>
	16	11	12	2	4	
	29.6%	24.9%	34.5%	11.0%		
Non-English speaking patients	64.5%	19.4%	0.0%	16.1%		
	20	6	0	5	14	
	53.3%	20.7%	8.3%	17.7%		
Race/ethnic minority patients	57.5%	25.0%	2.5%	15.0%		
	23	10	1	6	5	
	33.9%	34.6%	22.0%	9.5%		
Patients with multiple chronic conditions	8.9%	35.6%	53.3%	2.2%		
	4	16	24	1	0	
	6.6%	30.9%	58.9%	3.5%		
1: Are you						
	# Responses	% Sample	% National sample			
An owner or partner in your practice	12	26.7%	28.5%			
Self employed	4	8.9%	9.5%			
An employee in a hospital or health system	18	40.0%	41.8%			
An employee in an independent practice	11	24.4%	17.4%			
A volunteer	0	0.0%	2.1%			
Other	3	6.7%	9.8%			
2: What is your specialty?						
	# Responses	% Sample	% National sample			
Family medicine	30	66.7%	65.8%			
Internal medicine	4	8.9%	14.6%			

2

4.4%

5.2%

Geriatrics

Mental/behavioral health	0	0.0%	1.7%
Pharmacy	0	0.0%	0.7%
Other	4	8.9%	5.7%

Q13: What type of certification do you have?

	# Responses	% Sample	% National sample
MD	18	40.0%	63.1%
DO	2	4.4%	4.5%
NP	8	17.8%	19.2%
PA	7	15.6%	3.4%
PhD	0	0.0%	0.9%
PharmD	0	0.0%	0.7%
Other	10	22.2%	8.2%