Sample 40 National Sample 630

Q1: YOU SAID - ASK US THIS! Because of low staffing...

	# Responses	% Sample	% National sample
We are unable to room patients and are forced to use telehealth for more			
than we'd like	9	22.5%	19.2%
We cannot offer the COVID vaccines	8	20.0%	22.9%
Our clinicians are doing a larger amount of unreimbursed work to keep the			
office running	28	70.0%	53.5%
We are seeing fewer patients and it is creating an access to care issue	21	52.5%	34.3%
We are forced to pay salaries for staff above what we can actually afford	7	17.5%	22.1%
We have stopped quality improvement initiatives	13	32.5%	25.7%
Other	11	27.5%	19.5%
None of the above	4	10.0%	19.5%

Q2: OVER THE LAST 4 WEEKS, have COVID-19 related changes and pressures in your practice put unusual strain on your practice?

	# Responses	% Sample	% National sample
1 – no impact	1	2.5%	5.9%
2	4	10.0%	12.2%
3	11	27.5%	30.6%
4	15	37.5%	35.7%
5 – severe impact	9	22.5%	15.6%

Q3: TIME WARP - CARE PRIORITIES. Over the last 4 weeks, which of the following have occurred in your practice?

	# Responses	% Sample	% National sample
Monitored sick patients at home	28	70.0%	61.4%
Conducted well child visits	27	67.5%	62.7%
Kept up with routine childhood immunizations	23	57.5%	58.7%
Screened patients for social determinants of health	20	50.0%	56.2%
Conducted routine cancer screenings	32	80.0%	81.6%
Conducted chronic care follow up	38	95.0%	88.7%
Screened patients for PTSD	9	22.5%	23.5%
Screened patients for depression or anxiety	39	97.5%	92.2%
Screened patients for violence, abuse, or neglect	19	47.5%	48.7%
Screened patients for substance use or support needs	33	82.5%	65.7%
Tested patients for COVID-19	33	82.5%	77.9%
Accepted new patients transferring from closed practices	19	47.5%	50.6%
None of the above	0	0.0%	1.7%

Q4: TIME WARP – SOCIAL DRIVERS OF HEALTH. Over the last 4 weeks (in comparison to this time last year), what have you notices among your patients?

	# Responses	% Sample	% National sample
Seen higher levels of food insecurity	12	30.0%	29.4%
Seen higher levels of housing insecurity	24	60.0%	39.5%
Seen higher levels of unemployment among patients	14	35.0%	37.6%
Seen an increase in loss of health insurance among patients	11	27.5%	32.2%
Seen higher levels of mental health concerns	38	95.0%	86.7%

Seen increased substance abuse	25	62.5%	48.1%
Seen increased interest in COVID vaccines	19	47.5%	57.1%
Seen decreased interest in COVID vaccines	13	32.5%	18.3%
Seen an increase in the number of COVID cases among our patients	22	55.0%	57.8%
None of the above	1	2.5%	3.0%

Q5: TIME WARP – LOCAL PARTNERSHIPS. Has the pandemic caused you or your practice to partner with any of the following?

	# Responses	% Sample	% National sample
Public health	15	37.5%	40.3%
Local health system	7	17.5%	21.9%
Mental health system	8	20.0%	17.1%
Behavioral health services	7	17.5%	26.2%
Local pharmacies	10	25.0%	19.4%
Housing support	8	20.0%	9.7%
Food pantries or banks	7	17.5%	16.0%
Non-profit community organizations	7	17.5%	18.9%
Other primary care practices	7	17.5%	11.6%
Local school systems	4	10.0%	11.9%
Local businesses	2	5.0%	7.1%
None of the above	13	32.5%	35.2%

Q6: FLASH QUESTION. What are some ways your practice has helped the health system and population during the pandemic?

	# Responses	% Sample	% National sample
Increased your support for patients with food insecurities	14	35.0%	23.0%
Increased you support for patients with housing insecurities	8	20.0%	17.1%
Increased offers of assistance for those with financial insecurity	8	20.0%	17.9%
Become more involved in mental health support	23	57.5%	57.5%
Asked more screening questions about domestic violence or child abuse	5	12.5%	17.0%
Added or extended services to patients not usually provided in order to			
prevent use of hospital or specialty care	18	45.0%	39.2%
Monitored COVID positive patients at home or in the practice to prevent			
use of hospital or specialty care	26	65.0%	65.2%
Increased or added time in hospital service	8	20.0%	17.0%
Volunteered time at mass vaccination sites	16	40.0%	30.2%
Shifted your workflow to enable the practice to see more patients per day Spoken, written, or been interviewed publically to share accurate COVID-	10	25.0%	29.7%
19 information	11	27.5%	26.7%
Other	1	2.5%	7.1%
None of the above	4	10.0%	6.8%

Q7: Is your practice...

	# Responses	% Sample	% National sample
Owned by you	9	22.5%	27.5%
Independent and part of a larger group	4	10.0%	9.2%
Owned by a hospital or health system	17	42.5%	44.6%
Government owned practice	3	7.5%	4.6%
None of the above	7	17.5%	14.1%

Q8: Is the size of your practice							
	# Responses	% Sample	% National sample				
1-3 clinicians	10	25.0%	29.2%				
4-9 clinicians	19	47.5%	28.6%				
10+ clinicians	11	27.5%	42.2%				
Q9: Is your practice setting							
Quite frances common	# Responses	% Sample	% National sample				
Primary care setting	40	100.0%	99.8%				
Primary care and convenience care setting	4	10.0%	7.3%				
Direct primary care or membership-based practice	0	0.0%	3.3%				
Primary care and an academic or residency practice	6	15.0%	21.9%				
Other	3	7.5%	5.1%				
Q10: Which of these describes your practice?							
<u></u>	# Responses	% Sample	% National sample				
Rural	22	55.0%	22.9%				
Community health center	7	17.5%	9.5%				
FQHC or FQHC look-alike	10	25.0%	14.0%				
Free or charitable clinic	1	2.5%	3.5%				
Designated patient-centered primary care home	19	47.5%	34.8%				
Located in office, school, or college	3	7.5%	8.4%				
None of the above	5	12.5%	31.4%				
Otto Boundale housework of communities in							
Q11: Roughly how much of your practice is	.4.00/	10.100/	20.400/	. 500/	De altala a	21/2	
March 1997	<10%	10-19%	20-49%	>50%	Don't know	N/A	
Medicaid	15.0%	27.5%	30.0%	25.0%	2.5%		% Sample (less N/A)
	6	11	12	10	1	0	
Medicare	29.1% 10.5%	23.2%	27.9% 39.5%	15.9% 23.7%	3.8% 0.0%		% National sample (less N/A)
Wedicare	10.5%	26.3% 10	39.5% 15	23.7% 9	0.0%	2	
	9.2%	25.5%	47.3%	14.9%	3.1%		
Value based payment	13.2%	21.1%	23.7%	10.5%	31.6%		
value based payment	13.2%	8	23.7%	4	12	2	
	25.5%	16.9%	20.5%	9.6%	27.6%		
Uninsured	79.5%	17.9%	2.6%	0.0%	0.0%		
Offinisureu	79.5% 31	17.9% 7	2.6%	0.0%	0.0%	1	
	67.8%	16.9%	4.1%	4.4%	6.7%		
Low income patients	12.5%	10.0%	32.5%	40.0%	5.0%		
Low income patients	5	4	13	16	2	0	
	18.8%	23.0%	21.2%	29.7%	7.3%		
Non-English speaking patients	65.0%	22.5%	10.0%	2.5%	0.0%		
Non-Liigiish speaking patients	26	9	4	2.5%	0.0%	0	
	55.7%	21.5%	13.8%	6.1%	3.0%		
Race/ethnic minority patients	40.0%	35.0%	20.0%	2.5%	2.5%		<u></u>
nace/cume minority patients	40.0%	33.0% 14	20.0%	2.5%	2.5%	0	
	23.9%	23.2%	30.0%	18.7%	4.2%		
Patients with multiple chronic conditions	2.5%	5.0%	42.5%	47.5%	2.5%		
Tadents with multiple emonic conditions	2.5%	2	42.3% 17	19	2.5%	0	
	2.1%	4.3%	29.9%	60.8%	2.9%		
	2.1/0	4.370	23.370	00.070	2.370		

Q12: Are you...

	# Responses	% Sample	% National sample
An owner or partner in your practice	11	27.5%	29.8%
Self employed	5	12.5%	9.4%
An employee in a hospital or health system	18	45.0%	48.9%
An employee in an independent practice	11	27.5%	13.5%
A volunteer	1	2.5%	1.3%
Other	0	0.0%	6.0%

Q13: What is your specialty?

	# Responses	% Sample	% National sample
Family medicine	28	70.0%	77.0%
Internal medicine	5	12.5%	12.5%
Pediatrics	3	7.5%	5.2%
Geriatrics	0	0.0%	1.9%
Mental/behavioral health	1	2.5%	0.3%
Pharmacy	1	2.5%	0.5%
Other	2	5.0%	2.5%

Q14: What type of certification do you have?

	# Responses	% Sample	% National sample
MD	23	57.5%	76.2%
DO	3	7.5%	6.0%
NP	6	15.0%	12.2%
PA	4	10.0%	2.5%
PhD	0	0.0%	0.0%
PharmD	1	2.5%	0.5%
Other	3	7.5%	2.5%