

Health Emergency Ready Oregon

In an emergency, every moment counts.



Information for Emergency Medical Services

What is HERO Kids Registry?

HERO Kids Registry is a voluntary, no-cost system that lets any Oregon family share critical information about their child's health *before* an emergency. The information can be quickly and easily accessed by emergency medical services (EMS) and hospital emergency department (ED) providers, ensuring they have the information they need when they need it.

Who is HERO Kids for?

HERO Kids is available to any Oregon child or young adult ages 0-26. HERO Kids is especially useful for medically complex children and young adults who experience chronic health conditions, developmental disabilities, and/or mental or behavioral health conditions.

Why should EMS access the Registry?

HERO Kids Registry gives EMS and ED providers a head start on understanding a child's medical history and unique needs. The Registry also shares information that can help with care or comfort. For example: an infant in respiratory distress has a known difficult airway, or a child with a seizure disorder does not respond to typical seizure-controlling medications.

What information can EMS get from the Registry?

- Parent or legal guardian contact information
- Approach considerations
- Medical and/or behavioral conditions
- POLST information via the Oregon POLST Registry
- Emergency Protocol Letters
- Emergency Information Forms
- Alerts
- Allergies
- Medications
- Hospital preference
- Safe words

When should EMS access the Registry?

- When dispatch, parent, legal guardian, or young adult provides a Registry ID number
- When they see a HERO Kids Registry ID sticker or backpack tag
- When they have basic demographics for a pediatric patient

Example Registry ID Sticker



How does EMS access the Registry, and how fast is information available?

A confidential hotline phone number is available to EMS 24/7. When EMS calls the hotline and provides the child's demographic information or Registry ID number, information is relayed in less than 90 seconds. **If you don't have the confidential hotline number, call the registry business office to get it (number below).**

How does EMS know if there are registered children in their service area?

Registry stickers and backpack tags are EMS' cue that the child is registered. Families might also contact their area EMS to let them know when they register their child. They may bring their child by, to make the child more comfortable with the idea of EMS.



www.herokidsregistry.org

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