Oregon's Strategic Plan for Health IT 2024-2028

Oregon Rural Health Conference

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Hope Peskin-Shepherd
Lead Policy Analyst, OHA

Shannon Cengija
HITOC Policy Analyst, OHA

Oregon Health Authority

Agenda

1. Welcome and introductions
2. What are Health IT and the Strategic Plan
3. Community engagement cycle and what we've heard so far
4. Strategic Plan draft Goals for 2024-2028
5. Feedback: Goals for Health IT
6. How to stay involved

What is health information technology (IT)?

Health IT is technology that individuals, health care providers, and health systems use to collect, store, access, organize, and share health information

What is health information technology (IT)?

Patient portals: Where you can access your own health information and engage in your care (see test results, message providers, etc.)

- About 2 out of 3 patients use their physical health portals

Electronic health records (EHRs): Where providers store and access health information

- Many Oregon physical health providers have certified EHRs compared to other states
- Numbers are lower for behavioral and oral health providers, smaller clinics and individual providers, and providers in rural areas

What is health information technology (IT)?

Health information exchange (HIE): Shares health information from one health care organization to another

- Providers treating the same person have the information they need and can work together
- Gaps exist in HIE that create burdens for patients, providers and others

Community information exchange (CIE): Helps connect people to services and resources to address social needs, such as housing, food, and transportation

- Partner organizations use a technology platform to share social needs information between health care providers and social services
- It's grown rapidly and organizations need support to use this technology and build relationships

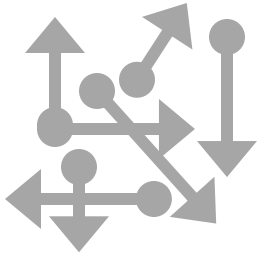
Oregon Strategic Plan for Health IT 2024-2028

Provides high level health IT direction and strategies for partners across Oregon to prioritize over the next five years.

The strategic plan is for everyone using or impacted by health IT.

OHA is working to make health care more equitable and improve the health care system.

Effective use of health IT is critical to support these efforts.

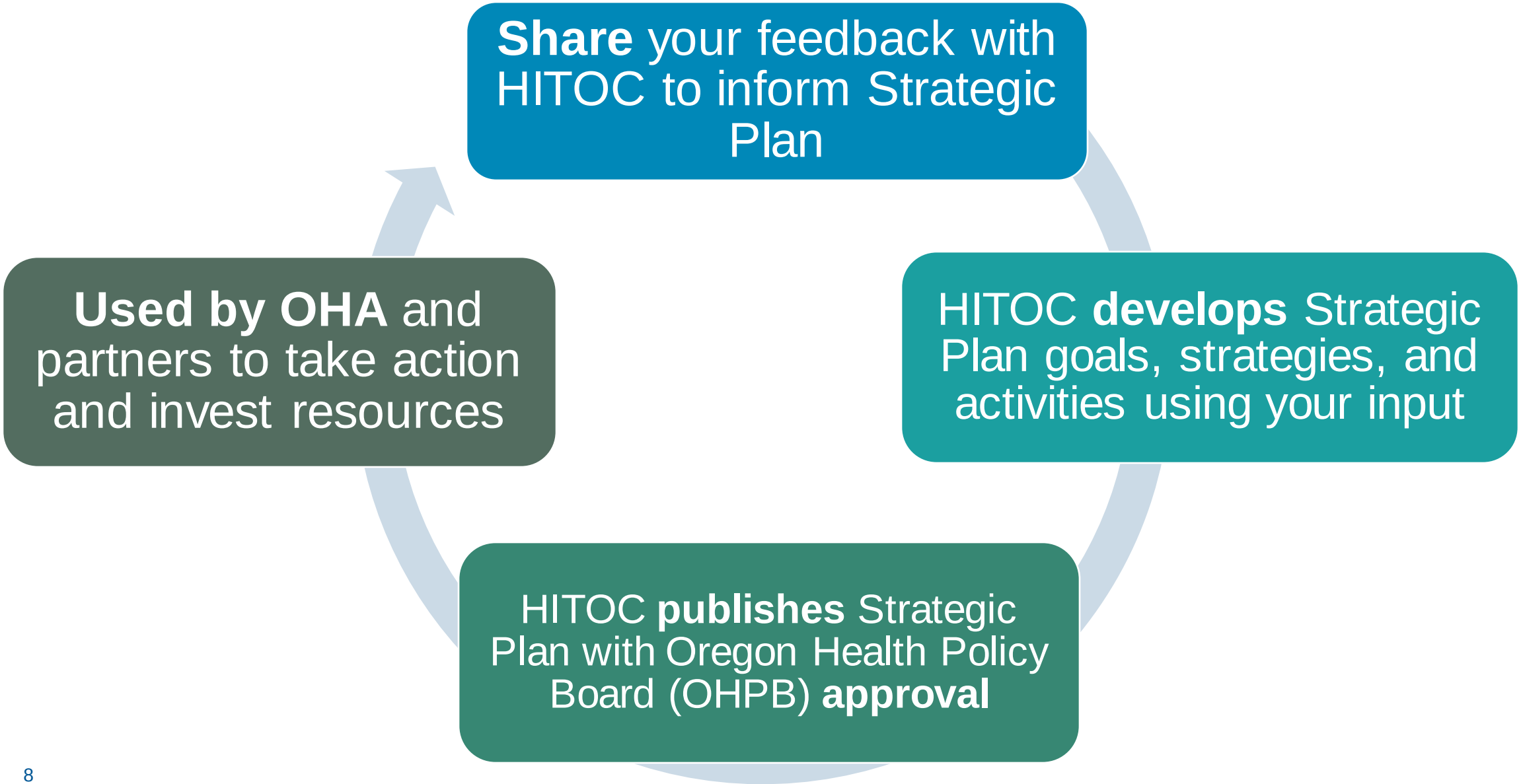


Coordinating health IT efforts at the state level is important because there are so many moving parts.

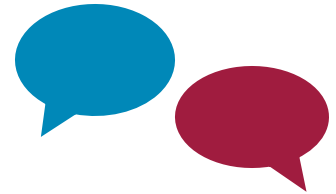
Oregon's Health IT Oversight Council (HITOC) is charged with creating a statewide strategic plan for health IT in Oregon.

Community engagement cycle and what we've heard so far

What we do with your feedback



Themes from previous community engagement



- **Data** is critical, but can be hard to gather, format, and access
- **Health IT landscape** is complex and uncertain; a digital divide still exists
- Data reporting for **metrics and quality** can be challenging for payers and providers
- **Patient and consumer** input must be elevated to shape health IT, and concerns remain about accessibility, understandability, and access
- **Provider input** is needed and efforts should be made to reduce burden
- Including **social determinants of health (SDOH)** information in health IT planning can help achieve **health equity**
- Desire for **state role** to standardize state requirements, set direction, and support alignment with existing federal standards
- **Many organizations need support** to adopt and effectively use health IT tools and platforms

Source: Oregon's Strategic Plan for Health IT 2024-2028: Existing Community Engagement and Input Report 2018-2022

Rural health and health IT prior feedback

Digital divide needs addressing

- Disparities exist between large and small health systems in their access and use of health IT
- Some small and/or rural providers have not yet adopted an EHR

Additional financial resources needed

- Costs of adopting and using health IT platforms is a barrier, as is need for dedicated staff
- Smaller organizations, independent clinics, and behavioral and oral health providers have not historically been funded to adopt health IT at the same level as large healthcare systems

Disparities in patient access to internet and technology

- Lack of internet availability and the technology to connect to the internet (e.g., computers, tablets, smartphones) in rural areas
- Impacts individuals' abilities to access their data and patient portals

Recognize unique community needs

- Smaller providers and individual CCOs have unique environments; they may use different platforms, face different challenges, and meet different community needs

Strategic Plan Draft Goals for 2024-2028

Draft Vision

HITOC's overarching future direction for health IT in Oregon

Health information technology empowers individuals and communities to reach their full health potential and well-being.

Draft Goals

HITOC's broad long-term desired outcomes

People can be actively involved in their care through access to health IT

Individuals' information is electronically available and exchanged securely and seamlessly

Health IT supports efficient data collection, sharing, and use

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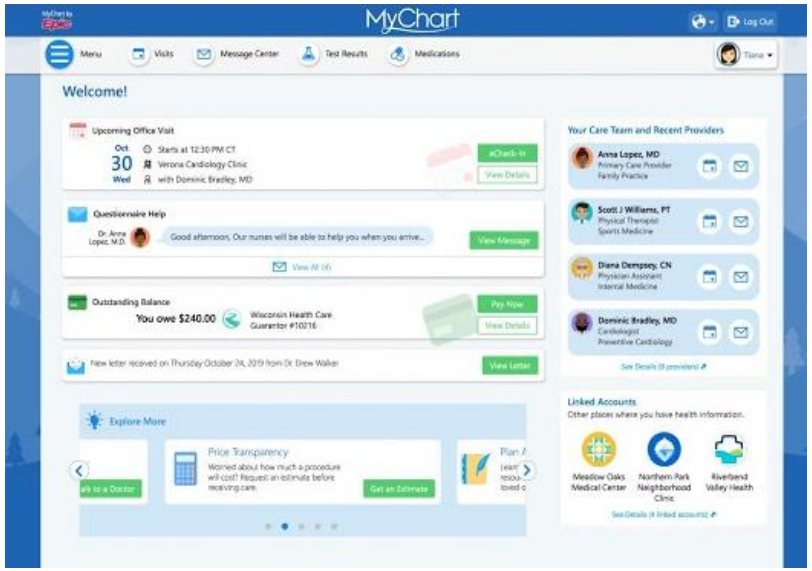
Overarching principle and/or goal: Health IT supports health equity and social determinants of health

HITOC draft goal 1

People can be actively involved in their care through access to health IT. Individuals, and those they designate, contribute, access, and use their information to understand and improve their health and collaborate with their care team and social services.



Patient Portals

Apps

Wearables

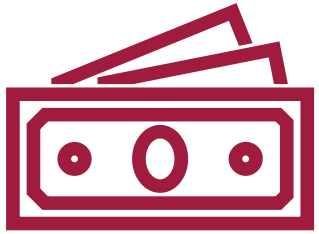
HITOC draft goal 2

Individuals' information is electronically available and exchanged securely and seamlessly between individuals, their care team, and social services, to support high quality and person directed care.

Health system

Pharmacy

Doctors and specialists

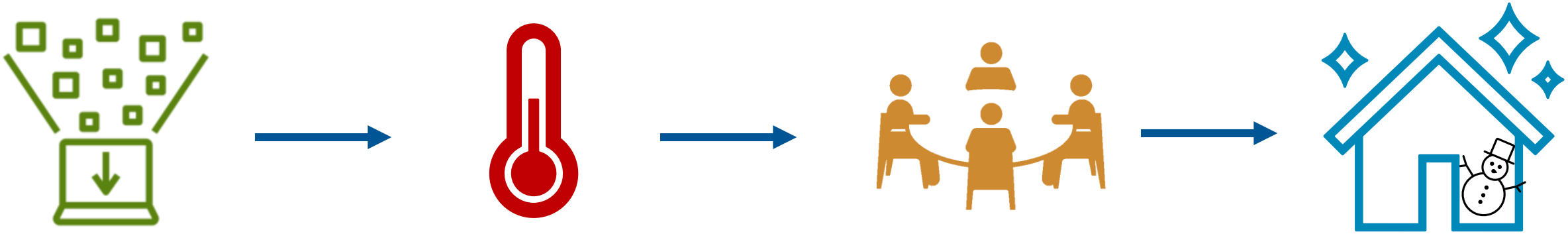


Payer

Social services

HITOC draft goal 3

Health IT supports efficient data collection, sharing, and use for policy development, quality improvement, population health, value-based care, and public health, leading to improved health outcomes and reduced health inequities.



Collect data using health IT on how heat is impacting peoples' health

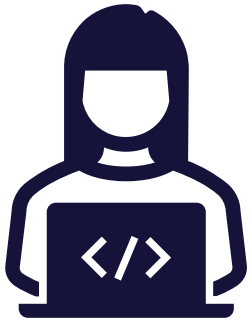
Evaluate data and see negative health outcomes due to extreme heat

Create a program to distribute air conditioners

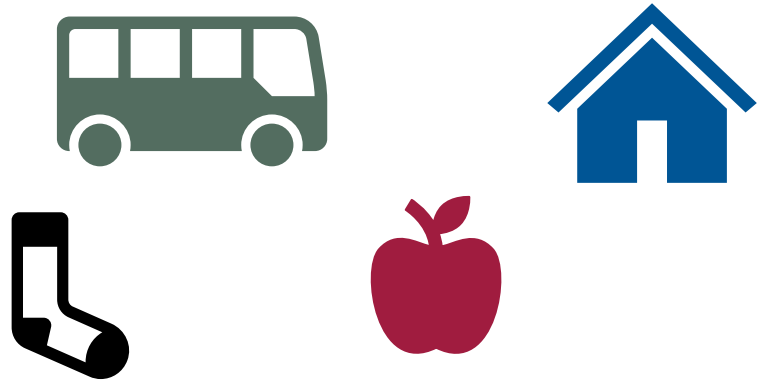
People are safer during extreme heat. Data shows health outcomes improve.

Overarching principle and/or goal 4

Health IT design, implementation, and use must center health equity, especially to support social determinants of health (SDOH) efforts as part of whole person care, care coordination, social services, and more, to achieve health equity.



With your consent, a health care or social service provider could use health IT to refer you to…



Services that help meet social needs, such as housing, transportation, food and clothing

Draft Goals

HITOC's broad long-term desired outcomes

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Feedback: Goals for Health IT

1. What's your experience with these goals?
2. What's worked well? What are the benefits?
3. What challenges or barriers do you experience?
4. What is needed to reach these goals?
5. What do you want HITOC to prioritize?

Anything we missed?

Oregon Health Authority

Stay involved

More ways to share your input

- **Submit written comment**: Share your experiences with health IT by emailing HITOC.INFO@odhsoha.oregon.gov
- **Make public comment at a HITOC meeting:**
    - December 7, 9-3:30*, (Hybrid: Virtual/in-person, timing still being finalized)

Share with your networks to help spread the word!

What happens next?

- **December 2023**
  - New community input report shared with HITOC
  - HITOC Strategic Plan retreat
- **Early 2024**: Draft Strategic Plan
- **Spring 2024**: Approved Strategic Plan

Stay up to date

» Get updates on our website

» Sign up for our e-newsletter

» Follow HITOC meetings online (public comment period provided)

Key Resources

- Strategic Plan Website
- 2017-2020 Strategic Plan for Health IT
- Existing Community Engagement and Input Report 2018-2022
- CIE Workgroup website
- HIE Workgroup website
- 2022 HITOC Report on Oregon's HIT Landscape
- Health IT Oversight Council (HITOC) Overview

OREGON OFFICE of RURAL HEALTH

OPPORTUNITY Just knock.

Thank You Partners!

allcare health

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OREGON ORHA RURAL HEALTH ASSOCIATION

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Samaritan Health Services
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