

Welcome to MyChart

What is MyChart?

OHSU Health provides access to your medical record, through MyChart, whenever you want and wherever you are. With MyChart, you can get information privately, securely and quickly.



For MyChart help, speak to a person:

- OHSU Health patients (M-F, 7 a.m. to 6 p.m.) call **503-494-5252**
- AHCG patients (M-F, 8 a.m. to 5 p.m.) call **541-506-6499**



You can access MyChart on your desktop, laptop or mobile device (iPad, smartphone).

Icons



Select the **envelope** icon to send a **non-urgent message** to care team.



Select the **calendar** icon to view upcoming and past **visits**.



Select the **medications** icon to see your **prescriptions** and request refills from an OHSU Pharmacy.



Select the **lab** icon to view **test results**.

Key terms

AVS | After Visit Summary

DOB | Date of Birth

MRN | Medical Record Number

ROI | Release of Information

VV | Virtual Visit: A live video meeting with your doctor

What do I need to activate MyChart?

DOB, MRN, Activation Code

Why MyChart?

MyChart is a tool to securely communicate with your health care team and better understand your health.

**For urgent medical questions, call your clinic.
Call 911 if this is an emergency.**



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Find information about your visits

If you tap on the Visits icon, you can:

- Schedule your next visit.
- Schedule Immediate Care visits.
- View details of your past and upcoming visits, including your After Visit Summary (AVS).



Keep track of your medications

- Order prescription refills at an OHSU pharmacy.
- Call the pharmacy.



See your test results

- View test results and your doctor's comments.



Communicate with your care team

- MyChart messages are a great way to connect with your provider and care team.
- Messages are best if you need to send a short note and can wait a few days for a response, such as a new, **non-urgent issue** that needs medical advice.
- If we can give you a quick answer, we will do so free of charge.
- If your question requires an in-depth answer, we may bill for it.
- We will not charge for a MyChart message if we ask you to come in for a virtual or in-person visit for the answer.
- For more information, go to <https://www.ohsu.edu/healthcare-now/mychart-messages>



Activate MyChart

1 Get an activation code

You need an activation code to sign up. You can get an activation code from your clinic or by calling the MyChart Patient Support Line.

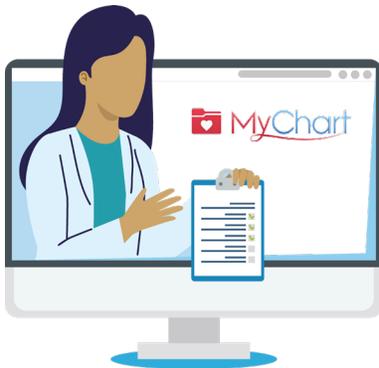
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Desktop or laptop

2 To sign up on your computer, go to: <https://mychartweb.ohsu.edu/MyChart/Authentication/Login?> and follow the instructions under “New User?”.

Sign up now



Smartphone or tablet

2 Go to the App Store

On an iPad or iPhone, open the Apple App Store.



For Android devices, open the Google Play Store.



Download the MyChart app

1. Search for the MyChart logo. 
2. Click **Install**
3. Find and open the **MyChart logo icon**
4. Enter "Oregon" and then select **OHSU Health MyChart**
5. Sign up for an account

3 Sign up

1. Select **Sign up now**
2. Enter your activation code, MRN and date of birth
3. Click **Next**
4. On the next page, create the following:

Username

Password

MyChart activation code

Enter your activation code as it appears on your enrollment letter or After Visit Summary.

 -
 xxxxx - xxxxx

Medical Record Number

Enter your medical record number.

Date of birth

Enter your date of birth in the format shown, using 4 digits for the year.

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 mm / dd / yyyy