

With MyChart, get the care you need quickly, securely and easily.

You can also: Save trips to the clinic Get quality care from your care team

Preparing for a Virtual Visit (Video Visit)

Desktop or laptop

1 Open a web browser (Chrome, Safari, Bing), log into: <https://mychartweb.ohsu.edu/MyChart/Authentication/Login?>

If new to MyChart select **Sign up now**

Sign up now

2 Begin PreCheck-In. *This can be completed up to 7 days in advance*

3 Go to the **Visits** icon and tap on **Appointments and Visits**



4 Update demographics, insurance, and medication list. To proceed, only select **Next**

NEXT

5 15 minutes before your appointment, tap the **Join video visit** icon.

JOIN VIDEO VISIT

6 Once the hardware test indicates "You're ready for your video call," click the **Join call** icon.

Smartphone or tablet

1 On an iPad or iPhone, open the Apple App Store. For Android devices, open the Google Play Store.



1. Search for the MyChart logo. 
2. Click **Install**
3. Find and open the **MyChart logo icon**
4. Enter "Oregon" and then select **OHSU Health MyChart**
5. Sign up for an account

- 2
 - Open the MyChart app
 - Sign in with your username and password
 - Select the **Visits** icon
 - Tap your scheduled Virtual Visit appointment and begin PreCheck-In

PRECHECK-IN

- When check-in is completed, you can join the visit 15 minutes before the scheduled time; tap **Join video visit**

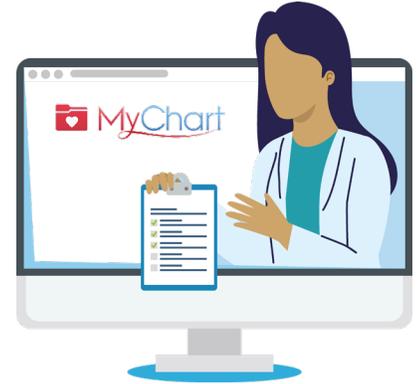
JOIN VIDEO VISIT

Make your Virtual Visit a success

Start with PreCheck-In

Complete the following steps up to 7 days before your visit:

1. Sign in to your MyChart account
2. Select the scheduled appointment
 - Complete **PreCheck-In**. See below.
3. Review and sign documents if required
 - Select **Next**. Do not click on "Finish later." This will exit you from PreCheck-In.



PreCheck-In



Please review and sign (if needed) the following documents. You may need to sign more documents at the clinic.

[OHSU Notice of Privacy Practices](#)

[Tuality Notice of Privacy Practices](#)

[MCMC Notice of Privacy Practices and Patient Rights](#)

[Adventist Health Portland Notice of Privacy Practices](#)

Terms & Conditions

✓ Signed on 10/10/2024

Review

Next

Finish later

Begin your Virtual Visit

4. Once you have completed PreCheck-In, hit **Submit** and then **Join video visit**. You will be directed to the virtual waiting room.
5. Your doctor will start the visit
6. When you finish the visit, your doctor will close the appointment.