

Deflection TA for Oregon

A Collaborative Public Safety and Public Health Approach to Reduce Drug Use and Drug Crime

Oregon Deflection ECHO

May 10, 2024

Jac Charlier - Executive Director jcharlier@tasc.org
TASC's Center for Health & Justice
Police, Treatment, and Community Collaborative (PTACC)

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Agenda

- ❖ Center for Health and Justice (CHJ) and Deflection
- ❖ The Police, Treatment, and Community Collaborative (PTACC)
- ❖ Deflection Resources and eCourses
- ❖ CHJ Deflection TA process
- ❖ Deflection Outcome Measures
- ❖ Deflection Decision Making



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TASC's Center for Health and Justice: Deflection Overview and Capacity

May 2024

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Executive Director

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The Work of the Center for Health and Justice

- Provides training & technical assistance (TTA)/consulting nationally and internationally on deflection, diversion, Alternatives to Incarceration (ATI), and Specialized Case Management
- Utilizes an evidence-based, systems change approach to TTA
- Grounded in TASC's 46+ years of operational experience providing specialized case management to individuals with SUD/MH across the justice system and at the intersection with the health system



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CHJ Departments and Staffing

DEPARTMENTS

- National Deflection TTA
- International Deflection and Diversion – ATI TTA
- Justice and Health Research and Evaluation
- Medicaid and Special Populations for Community, Jail, and Prison Populations

STAFF CAPACITY

- 28 staff and national Subject Matter Experts (SMEs) in justice, health, deflection, diversion, Alternatives to Incarceration (ATI), rural, and racial equity.

CHJ Deflection Focused Activity

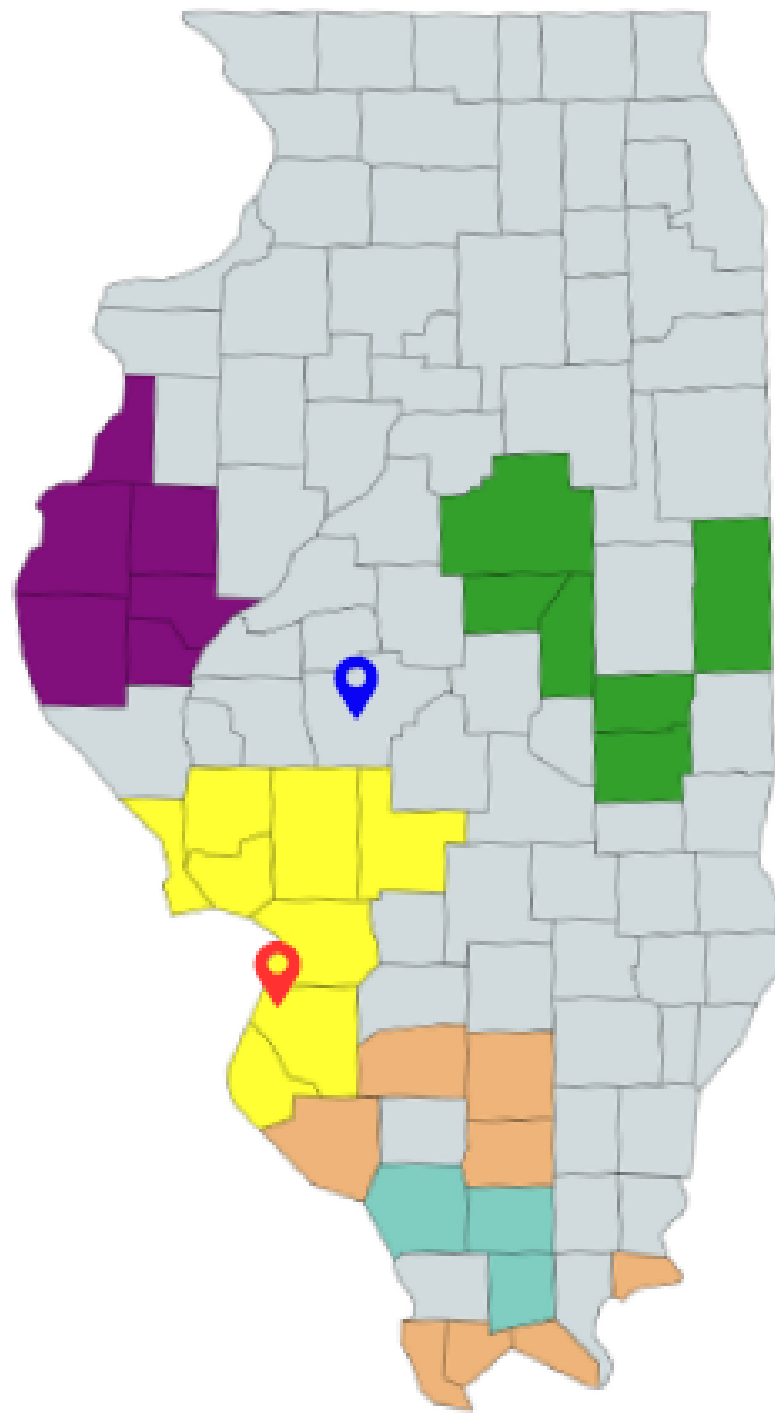
- Early pioneer in the deflection field starting in 2013
www.centerforhealthandjustice.org
- Founding partner in creating the Police, Treatment, and Community Collaborative (PTACC), the national and international voice of the field of deflection www.ptaccollaborative.org
- Serve as the DOJ BJA National Deflection Technical Assistance Center

CHJ Deflection Focused Activity Continued...


- Work across all 6 deflection pathways and with all deflection approaches, strategies, and models (Angel, QRT, Civil Citation, LEAD, Yellow Line, etc...) both nationally and internationally
- Contracted to create the first statewide deflection initiative in all 102 counties as part of the Illinois Deflection Initiative (currently 27% of state covered with deflection)
- To date, contracted by numerous funders and communities to perform TA with over 75 deflection sites nationally




Illinois Statewide Deflection Build-Out




LAUNCHED JANUARY 2022


 East St. Louis Community Engagement Response Team (CERT)


LAUNCHED MAY 2022

 Southern Illinois Community Engagement Response Team (CERT): Randolph, Washington, Jefferson, Franklin, Alexander, Pulaski, Massac, Hardin Counties


LAUNCHING NOVEMBER 2023:


 Choices: Calhoun, Greene, Jersey, Macoupin, Montgomery, Madison, St. Clair, Monroe Counties

 Little Egypt Alternative Pathways (LEAP): Jackson, Williamson, Johnson Counties

 Springfield Engage Empower Deflect (SEED)

IN PROCESS - LAUNCHING Q2 2024

 Deflection Avenues Reconnection Team (DART): McLean, DeWitt, Piatt, Douglas, Coles, Vermillion Counties

 Empower: Henderson, Hancock, Adams, Brown, Schuyler, McDonough Counties



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PTACC

POLICE, TREATMENT, AND COMMUNITY



COLLABORATIVE

*The Global Voice of
The Field of Deflection
and Pre-Arrest Diversion*

info@ptaccollaborative.org

PTACC on LinkedIn



2024 International Deflection Training Summit



<https://ptaccollaborative.org>

PTACC Mission and Purpose

PTACC Mission (What?) – To strategically enhance the quantity and quality of community behavioral health and social service options through engagement in deflection and pre-arrest diversion.

PTACC Purpose (Why?) – PTACC is the national / global voice of the field of deflection and pre-arrest diversion.

We provide vision, leadership, advocacy, and education to facilitate the growth and practice of deflection and pre-arrest diversion in all its forms—including programs that incorporate co-responder and community responder models—nationally and internationally.

PTACC Cornerstone

PTACC Cornerstone – PTACC does not endorse one “brand”, approach, model of deflection or pre-arrest diversion; each community must determine which approach meets its needs, responds to its local situation, and reflects its community.

The more pathways a community is able to use, the more people receive help.

Deflection must honor the human dignity of all in the community.

PTACC TICKER

*Weekly Newsletter from the
Police, Treatment, and Community Collaborative*

Sign up today! www.ptaccollaborative.org

NATIONAL DEFLECTION WEEK

July 16-22, 2023



Why Wait for An Arrest?

#NationalDeflectionWeek2023

DEFLECTION RESOURCES AND eCOURSES



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Free Deflection eCourse

JCOIN

An eCourse from the Justice Community Opioid Innovation Network

First Responder Deflection: A Warm Handoff to Services in the Community

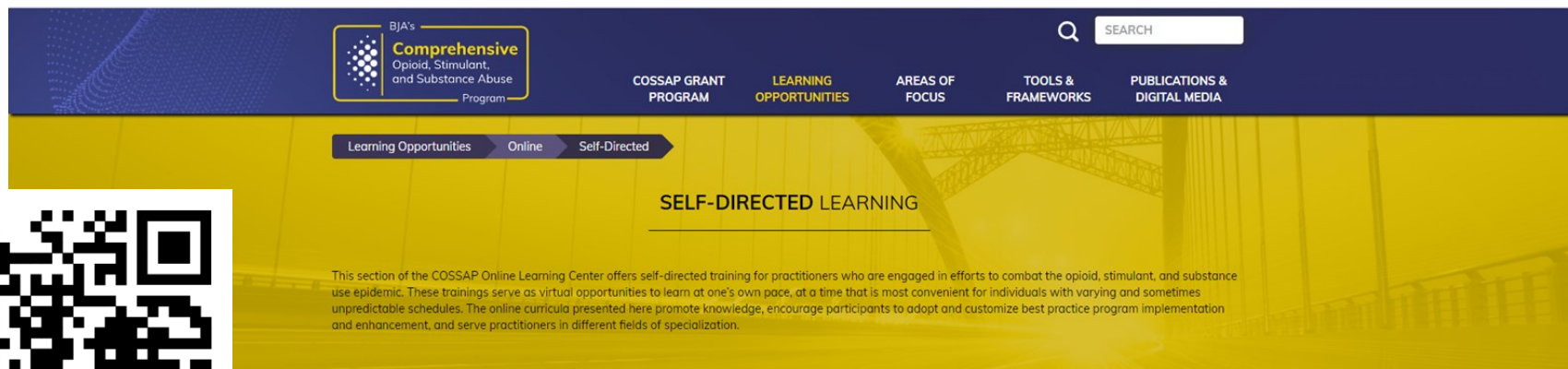
JCOIN Coordination and Translation Center



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The Deflection Conversation Framework: A Community Engagement Tool for First Responders (COSSUP)



SELF-DIRECTED LEARNING COURSES

EFFECTIVE INTEGRATION OF PEER RECOVERY SUPPORT SERVICES TRAINING SERIES: A COURSE FOR PROGRAM ADMINISTRATORS

As peer practitioners move into a variety of roles in the criminal justice system, programs need to carefully plan and prepare to integrate peer recovery support services (PRSS) into their portfolio of services. This course offers ways to think about adopting and integrating PRSS into criminal justice settings, by identifying essential elements of comprehensive programs, essential integration processes, key program design factors, and drivers of success. While the core elements remain the same, PRSS programs will vary from intercept to intercept and site to site.

THE DEFLECTION CONVERSATION FRAMEWORK: A COMMUNITY ENGAGEMENT TOOL FOR FIRST RESPONDERS

Deflection is an upstream preventative approach to addressing issues related to addiction, including drug-related crime, without the need to wait for an overdose, a crisis, or an arrest. Beginning over the last decade, deflection initiatives have been increasingly implemented nationwide to connect people with substance use disorders (SUDs) to community-based treatment and services. This course is designed to provide you with a comprehensive understanding of effective communication strategies for deflection. In this course, you will learn

<https://www.cossapresources.org/Learning/Online/Self-Directed/Deflection>

White House Announces State Model Law to Expand Programs that Deflect People with Addiction to Care

LEGISLATIVE ANALYSIS AND PUBLIC POLICY ASSOCIATION

MODEL LAW ENFORCEMENT AND OTHER FIRST RESPONDER DEFLECTION ACT

SEPTEMBER 2021



This project was supported by Grant No. G1999ONDCP03A awarded by the Office of National Drug Control Policy, Executive Office of the President. Points of view or opinions in this document are those of the author and do not necessarily represent the official position or policies of the Office of National Drug Control Policy or the United States Government.



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**White House
Announces
2022 National
Drug Control
Strategy:
Principle #2
Outlines the
Role of
Deflection**

**NATIONAL DRUG
CONTROL STRATEGY**

THE WHITE HOUSE
EXECUTIVE OFFICE OF THE PRESIDENT
OFFICE OF NATIONAL DRUG CONTROL STRATEGY



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AND STILL MORE DEFLECTION RESOURCES



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The first published use of the word “deflection”

“Want to Reduce Drugs in Your Community? You Might Want to Deflect Instead of Arrest.” *Police Chief Magazine*



Want to Reduce Drugs in Your Community? You Might Want to Deflect Instead of Arrest

By Jac Charlier, Director of Consulting and Training, Center for Health and Justice

While on patrol, police officers routinely encounter people who have substance use disorders (SUDs). In the United States, adults who were arrested in the past year for any serious offense were four times more likely to have used an illicit drug than those who were not arrested.¹ Additional research shows that 87 percent of males tested positive for at least one illicit drug at the time of arrest and 40 percent tested positive for two or more.² Following arrest, in part or directly related to their drug use, those arrested might land in jail or prison. While it is estimated that SUDs occur in 68 percent of the jail population and 53 per-

their next contact with police. We have also come to understand the harmful, unintended collateral consequences of repeated and extended contact with the justice system for those low-risk citizens who, due to their addiction, might be better treated in the community. To address this pervasive and costly situation, our citizens, our communities, and our police need solutions that call upon the resources of both the public safety and the public health systems, as well as reflect the desires and concerns of the local community; solutions that reduce crime, reduce drug use, save dollars, and seek to build a more just justice system

solution to this persistent challenge faced every day by police across the United States. The solution, known as the Montgomery County Deflection Model (the Model), is a pre-arrest deflection (diversion) model focused on the SUD populations who have a high likelihood of repeated contact with police due to their untreated addictions and the attendant criminogenic effects (i.e., those effects statistically related to criminal activity).

The Montgomery County Model brings evidence-based practices currently used in other parts of the criminal justice system to policing at the front end of the justice con-



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First Peer-reviewed Journal on Deflection:

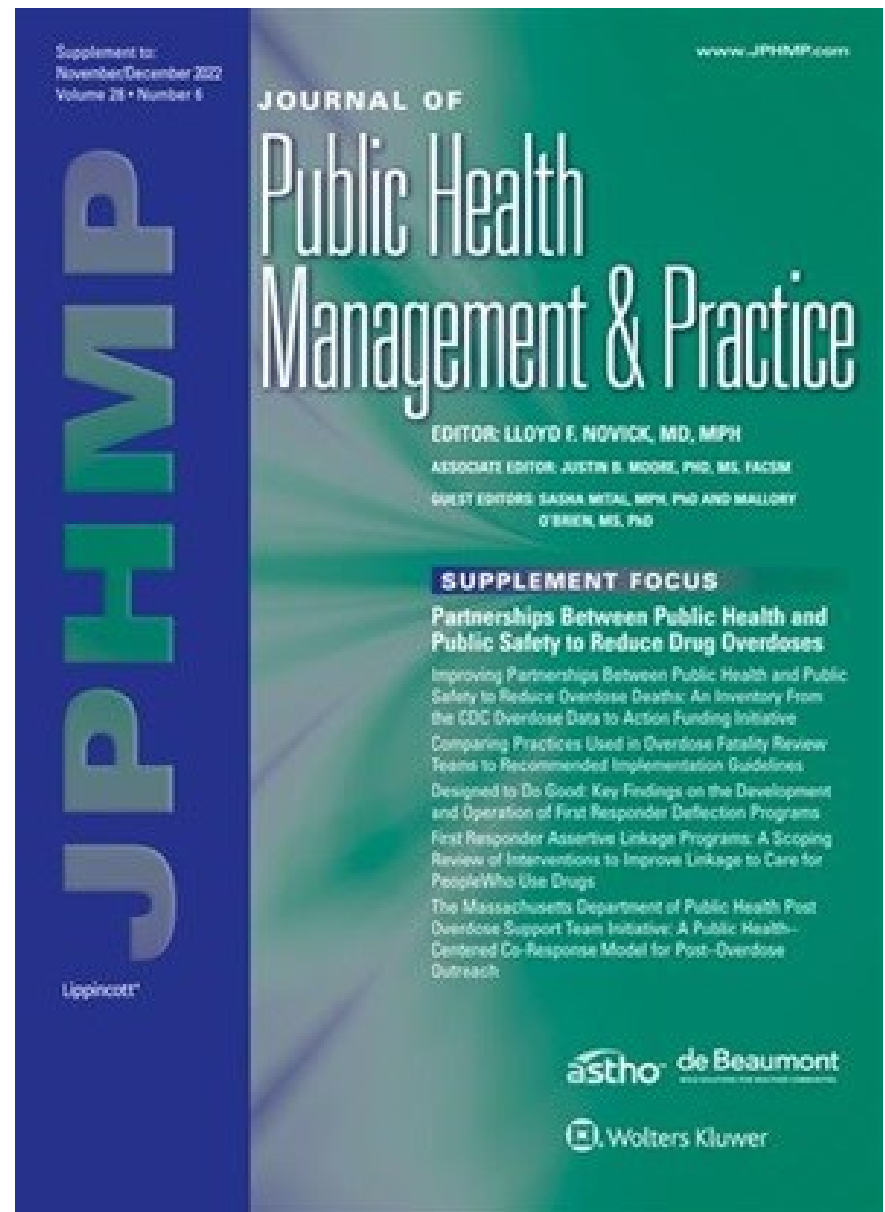
"Emerging Best Practices in Law Enforcement Deflection and Community Supervision Programs." *Journal for Advancing Justice Volume III*



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**Field-wide evaluation
on Deflection:
“Partnerships Between
Public Health and
Public Safety to Reduce
Drug Overdoses
Supplement.”**
*Journal of Public
Health Management &
Practice*



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PTACC Global Deflection Resource Center



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[RESOURCES](#) ▾

[NEWSLETTER](#)



Free Deflection Resources:

The “PTACC Suite”

- **PTACC Visual 6 Deflection Pathways to Treatment and 1-Pager** – The first visual depiction of all the deflection and pre-arrest diversion pathways
- **PTACC Core Measures of Deflection and Pre-Arrest Diversion** – Recommended metrics for sites to use covering police, treatment, community, and race.
- **PTACC 11 Guiding Principles for Behavioral Health Deflection and Pre-Arrest Diversion** – Currently being aligned with CARF accreditation standards.
- **PTACC Opioid Settlement Brief** – Presents the Pathways of Deflection as an allowable use under the Opioid Master Settlement
- **PTACC 3 Steps for Equity in Deflection** – A simple guide to get sites started on ensuring they are incorporating diversity and equity

CHJ DEFLECTION TA:

*National Experience,
Local Impact*



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Four Phases of CHJ Deflection TA

- **Phase I** – Preparation, Community Outreach and Engagement
- **Phase II** – Deflection Solutions Action Plan (DSAP)
- **Phase III** – DSAP Implementation
- **Phase IV** – Operationalization and Ongoing TA



Phase II – Deflection Solutions Action Plan (DSAP)

DSAP Section 1:

- What is your agreed upon problem/challenge you are trying to address?
- What data do you have demonstrating the agreed upon problem/challenge?
- What is the purpose of doing your new/expanded initiative?
- What would success look like (generally) if your problem/challenge were (re)solved?
- What are examples of systems-level/deflection site agreed upon outcomes as measures of success?

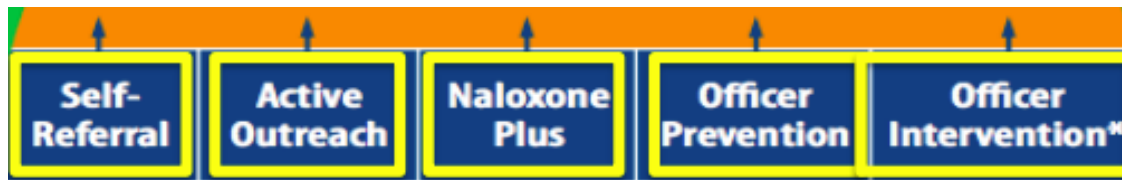
DSAP Section 2:

- Identifying and developing partnerships
- Environmental Initiative and Project Scan



DEFLECTION: PATHWAYS TO COMMUNITY POLICE, TREATMENT, AND COMMUNITY COLLABORATIVE





The Six Deflection Pathways to Treatment

- **Self-Referral:** Individual initiates contact with law enforcement for a treatment referral (without fear of arrest); preferably a warm handoff to treatment
- **Active Outreach:** Deflection Team intentionally IDs or seeks individuals; a warm handoff is made to treatment, which engages individuals in treatment
- **Naloxone Plus:** Engagement with treatment as part of an overdose response or DSM-V severe for opiates; tight integration with treatment, naloxone (individual too)
- **Officer/First Responder Referral:** Law enforcement/FR initiates treatment engagement from a call for service or “on view”; no charges are filed
- **Officer Intervention Referral:** Law enforcement (only) initiates treatment engagement from a call for service or “on view”; charges are held in abeyance or citations issued, with requirement for completion of treatment



The Six Deflection Pathways to Treatment

Community Response: *In response to a call for service, a team comprising community-based behavioral health professionals (e.g., crisis workers, clinicians, peer specialists, etc.), and/or other credible messengers—individuals with lived experience—sometimes in partnership with medical professionals, engages individuals to help de-escalate crises, mediate low-level conflicts, or address quality of life issues by providing a referral to treatment, services, or to a case manager.*

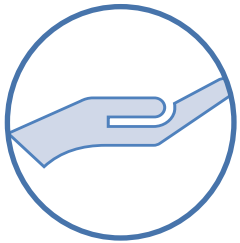
****As approved by the PTACC National Leadership Council – April 2022***



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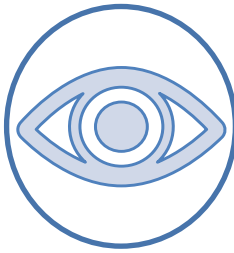
CHJ Deflection TA Multi-System Partners



Health
Services
Housing
HR
Treatment



TTA



Research



Police
/EMS/
Comm-
unity
Response



Deflection
Coordinator
and
Specialized
Case
manage-
ment



Lived-
experience

Community



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Creation of Local Deflection Partners

- Police
- EMS/Fire
- Community behavioral health agencies
- HR services
- ROSCs
- Housing
- Civic entities
- Faith organizations
- Community partners
- People with lived experience
- Deflection Specialists
- Deflection Supervisors and Managers
- TASC Case Managers
- Others?



Your Role in the Deflection Initiative:

Whether you are a police officer, service provider, or any other community member

- **You may join the planning process and be a part of the leadership team**, helping to guide the direction of the initiative and make decisions in the future
- **You may be a referral partner** in which your organization works with the deflection team to accept referrals to service
- **You should spread the word about the initiative** to other service providers and the community



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DEFLECTION OUTCOME MEASURES



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Deflection Outcome Evaluation Questions

1. Does deflection reduce police contact/arrests?

Data: Participant (treatment group) arrests compared to non-participant (control group) arrests

Outcome: Reduced law enforcement contact with deflection participants

2. To what extent has deflection improved participant readiness for change their substance use?

Data: Tools such as SOCRATES (Stages of Change Readiness and Treatment Eagerness Scale) pre and post test

Outcome measure: Increased readiness for change substance use



Deflection Outcome Evaluation Questions

3. Does deflection reduce criminal justice system costs?

Data: Costs to process people through deflection

Data: Costs to process a comparison group through justice system

Outcome: Does deflection cost less?



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Deflection Performance Measures

4. How many deflection referrals become active participants?

Data: Deflection referrals

Data: Deflection active participants

Process measure: % of referrals that become active participants

5. Who were the referred persons and participants?

Data: Demographic participant data (race, ethnicity, gender, age)

Performance measure: % of people by demographics that are being offered deflection

Process measure: % of people by demographics that accept deflection



Deflection Data and Outcome Examples

6. To what services were deflection participants referred?

Data: Participant service referrals

Process measure: % of referrals by type/service

7. To what extent is the deflection program collaborative and sustainable?

Data: Tools such as the Wilder Collaboration survey

Data: Tools such as Program Sustainability Tool

Process measure: Collaboration, Sustainability



DEFLECTION DECISION MAKING



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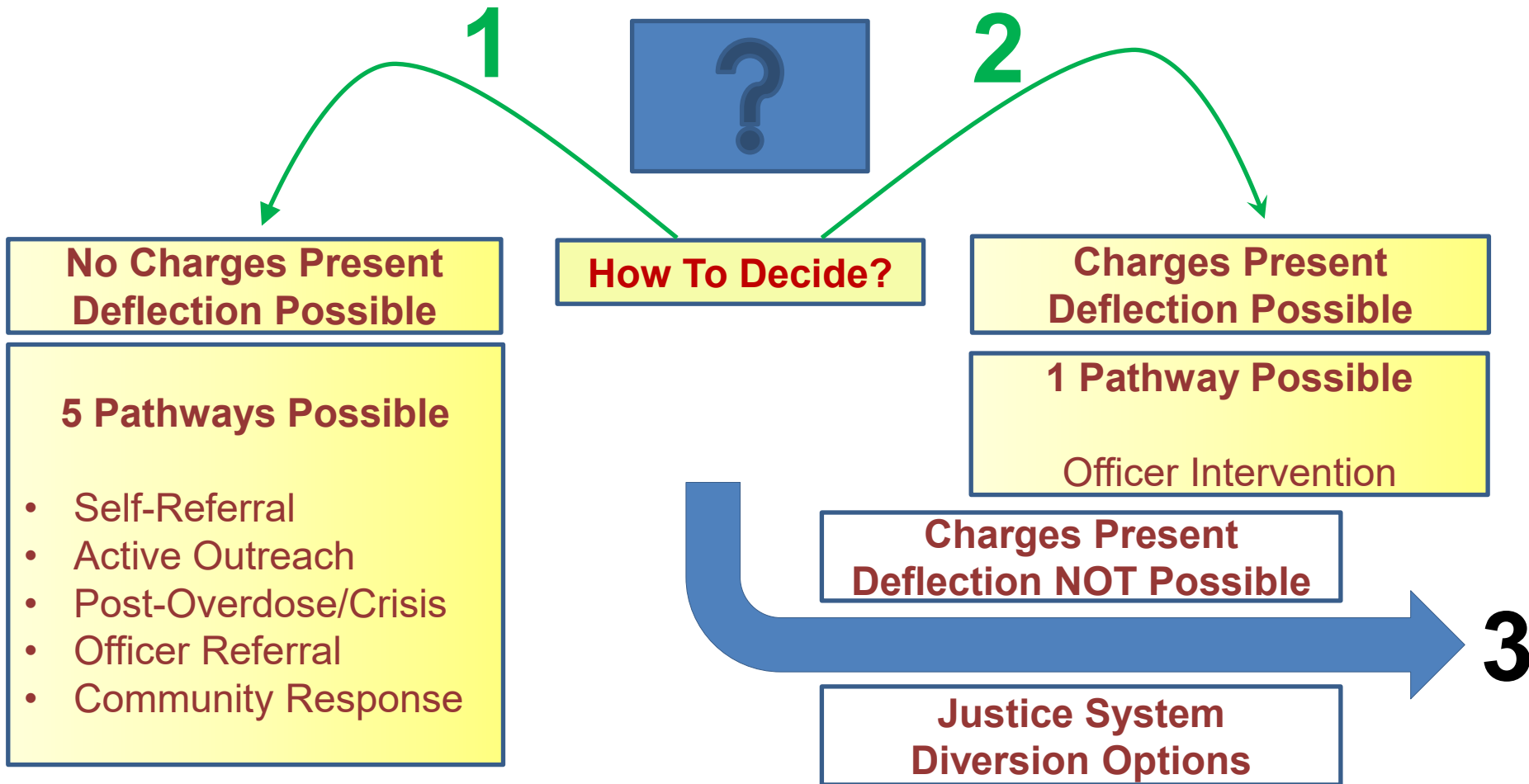
Deflection Participant Criteria

- **No charges** – Drug use, active drug use, drug addiction
- **Possible charges** – Drug use, active drug use, drug addiction along with discretionary charges as developed and supported by the community
- **Arrest warrants** – Community decision
- **Public safety concerns** – Not suitable for deflection if charges present; otherwise, what would normally happen?



Officer Deflection Decision Making

Which Way Do We Go?



DEFLECTION: WHAT'S IN A NAME?



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The Easiest Way to Explain Deflection

Not Waiting for Nor Needing...

- ❖ A Crisis
- ❖ An Overdose
- ❖ An Arrest
- ❖ A Situation
- ❖ An Event

A Third Way for Police/LE

- 1) Arrest
- 2) Take No Action
- 3) Deflect

- ❖ Deflection is an early, upstream strategy
- ❖ Deflection is prevention
- ❖ Deflection is meeting people where they are



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Language Matters!

How Deflection Differs from Diversion

Deflection

- *Centered in the community*
- Moving away from justice system *without having entered it*
- *Leaves no arrest record*
- *Behavioral health guided* with criminal justice partnerships
- *Approaches that are public health and public safety* crime reduction and well being as goals

Diversion

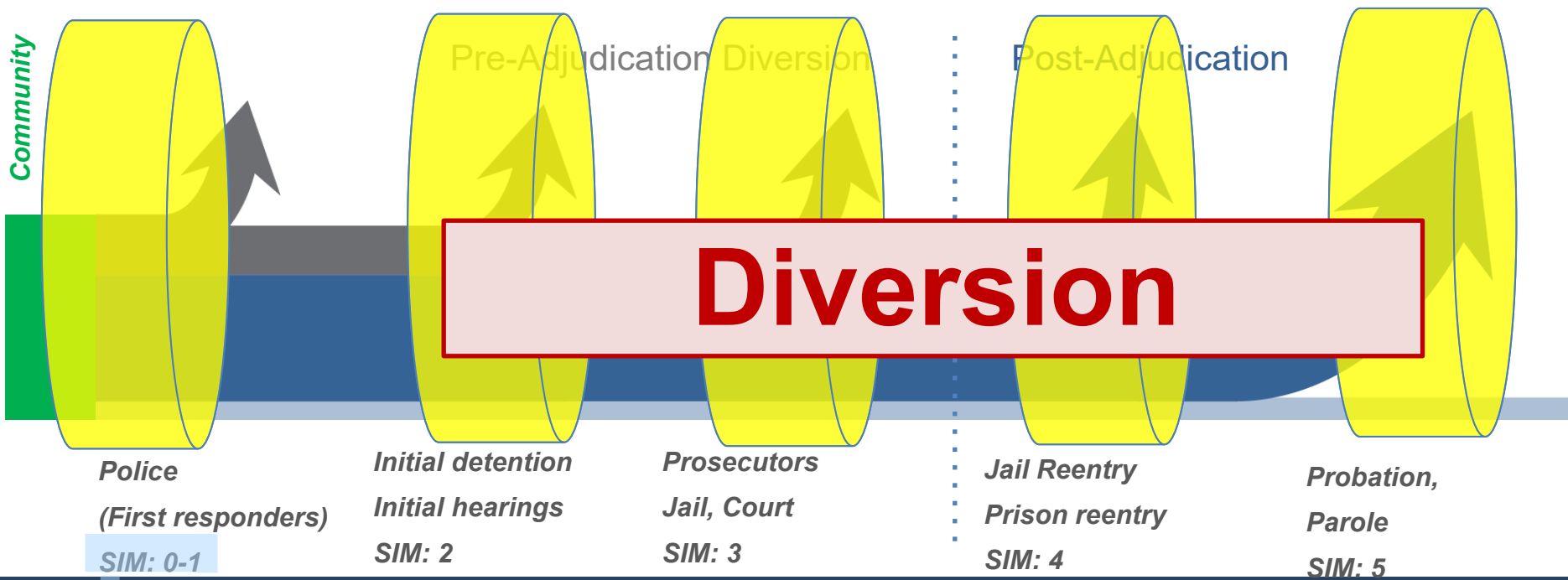
- *Centered in the justice system*
- Moving out of justice system *after having entered it*
- *Creates an arrest record*
- *Criminal justice guided* with behavioral health partnerships
- *Approaches led by law and process* over and separate from crime reduction and well being as goals



Deflection: An Early, Upstream Intervention

Community-based services, housing, and recovery support

*Many people can be safely deflected in the community
Instead of 1) entering the justice system or 2) taking no action*



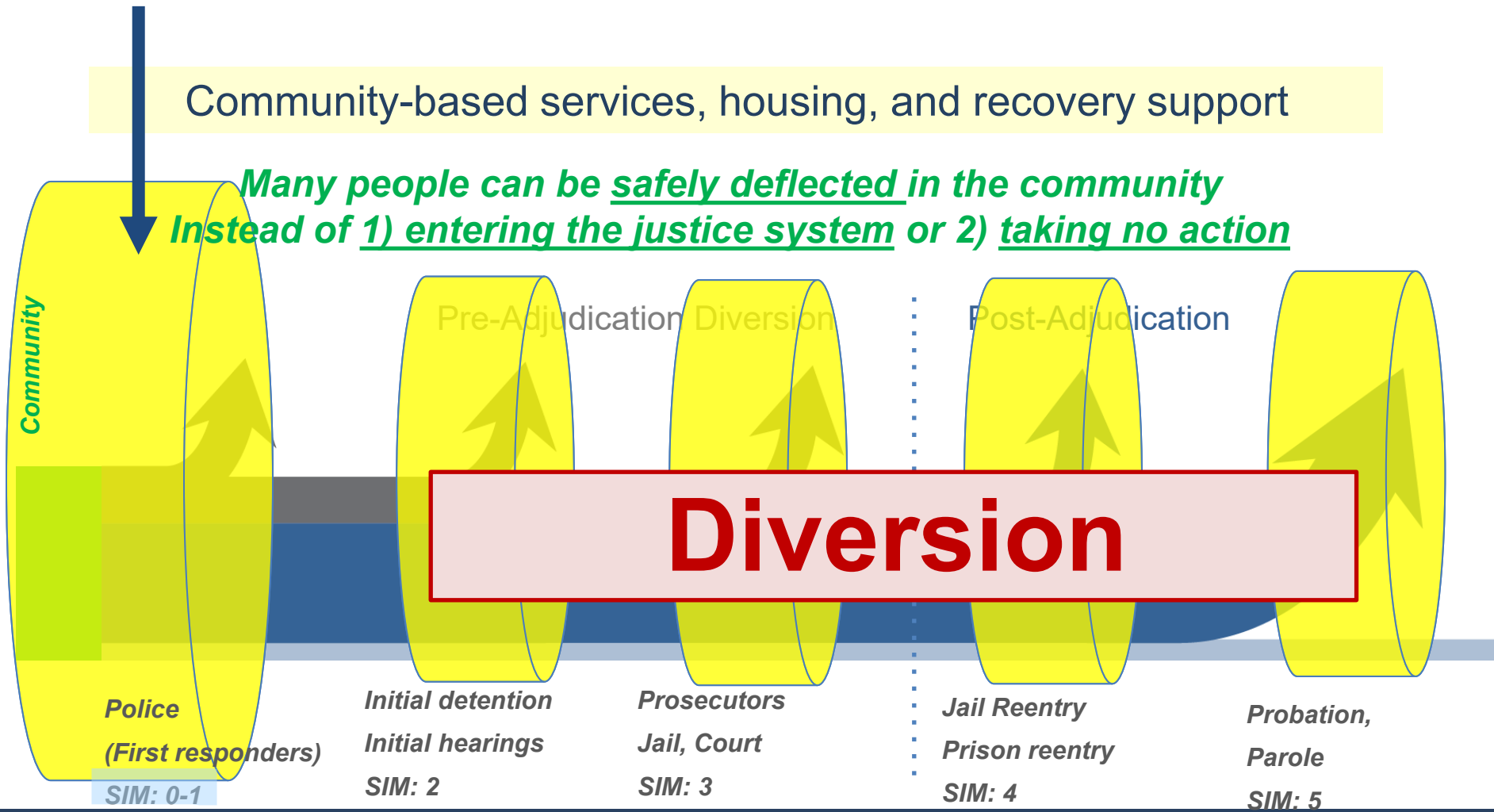
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Deflection Creates New Opportunities To Reduce Drug Crime and Drug Use

Community-based services, housing, and recovery support

*Many people can be safely deflected in the community
Instead of 1) entering the justice system or 2) taking no action*



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Before Deflection: How We Understood Prevention, Arrest, and Diversion

Public Health | Public Safety

Prevention

Community

Arrest

Pre-Adju
Dive



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Deflection is Public Health and Public Safety Working Together

Public Health

Public Safety

Prevention

Deflection

Diversio

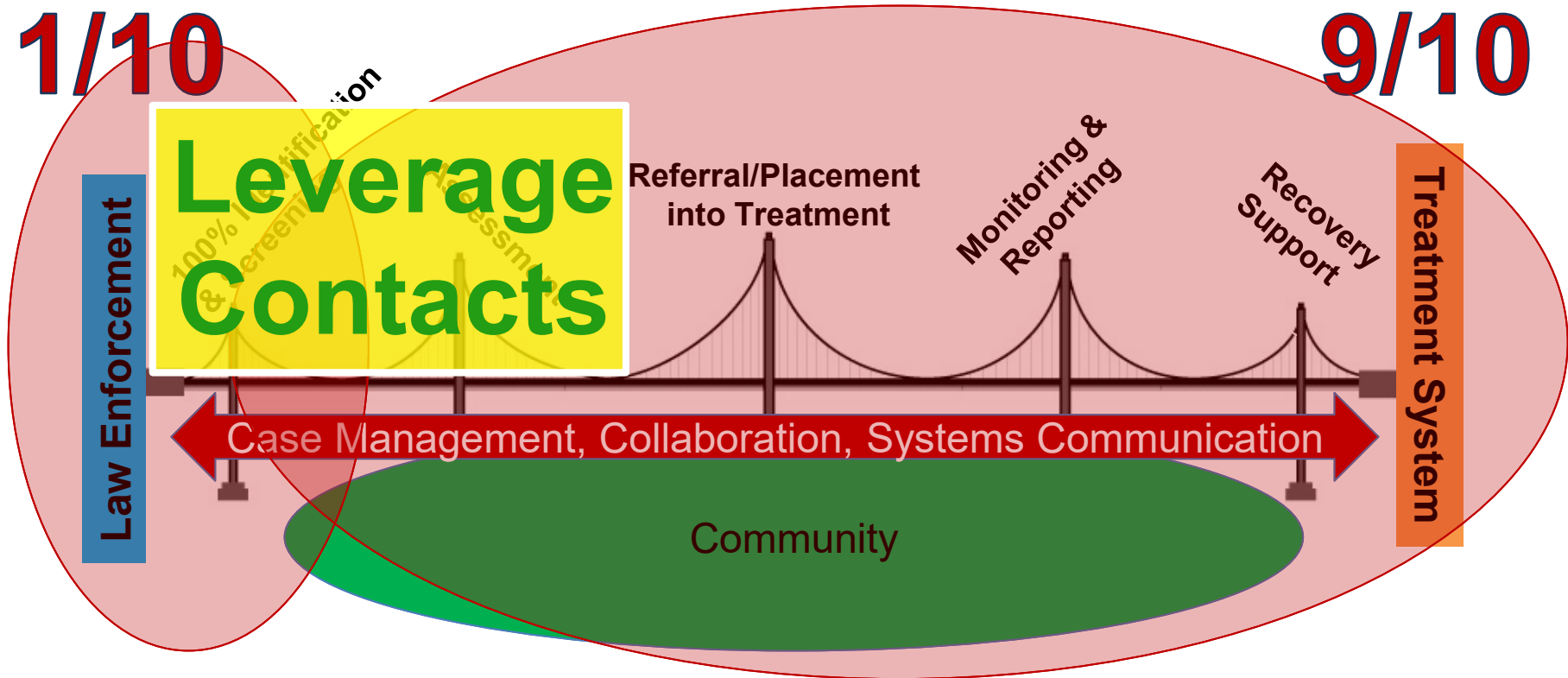
Community



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Without the 1/10th, Deflection Doesn't Happen



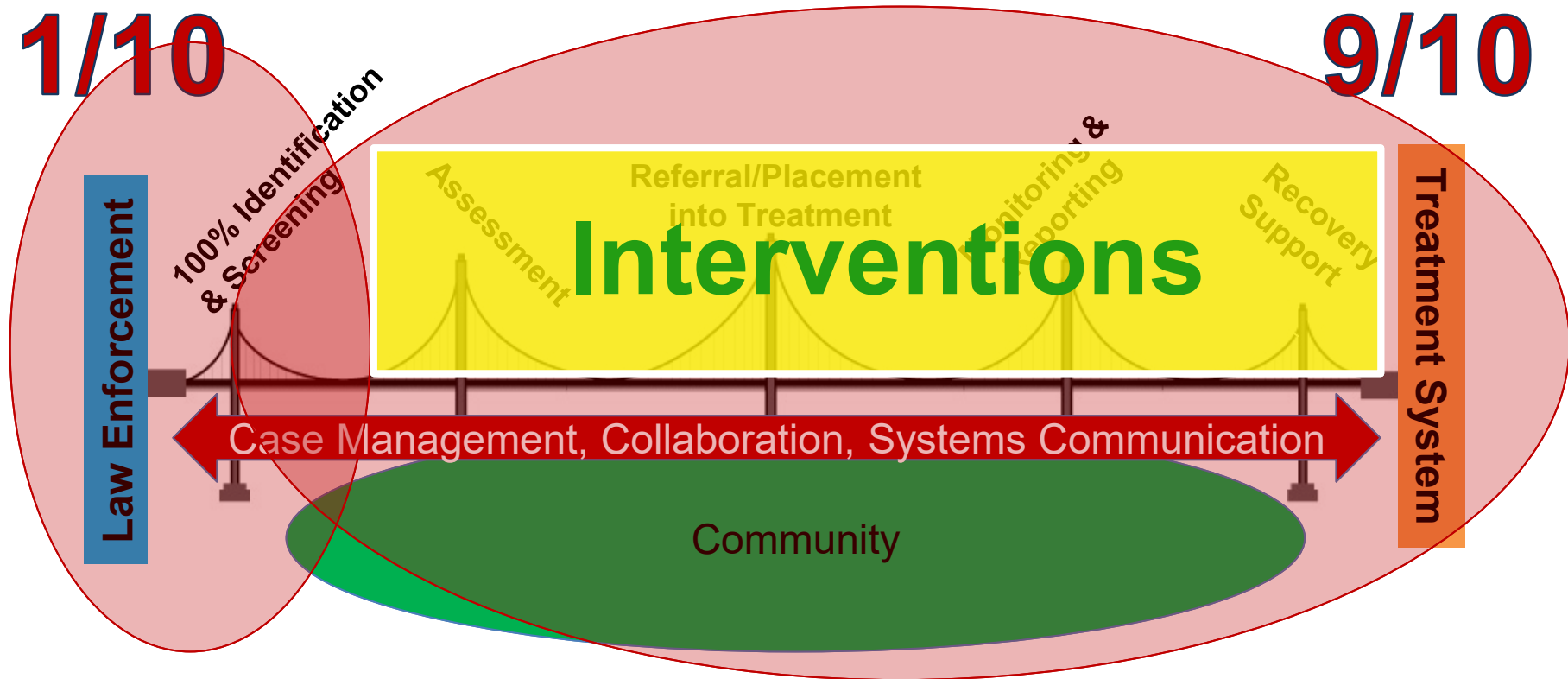
Everybody Doing Their Best Work!



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Without the 9/10th, The Change Doesn't Happen



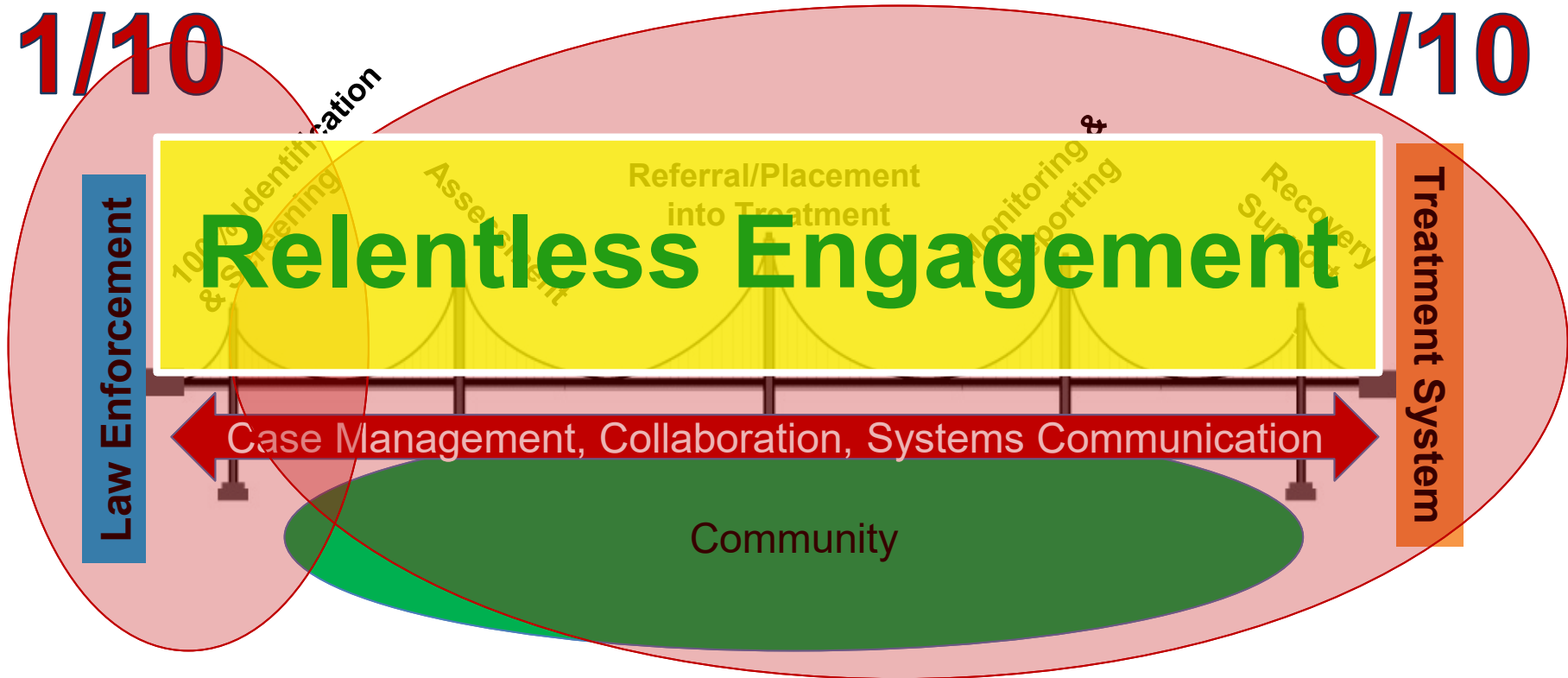
Everybody Doing Their Best Work!



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Without Deflection: The Connection Doesn't Happen!



Everybody Doing Their Best Work!



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