



Jackson County Deflection Program Outline

What is one key question to ask the ECHO team and your peers on ECHO?

- Does the ECHO have any best practice thoughts on procedure in the event of a failure of Deflection?
- What information regarding Deflection attempts should be included when the case is forwarded to the District Attorney?

The background of the slide is a photograph of a modern building's exterior. The building features a white, curved facade composed of horizontal panels, creating a series of parallel lines that sweep across the frame from the bottom left towards the top right. The sky above the building is a solid, clear blue.

Deflection Program Outline

What issue or population are you most trying to address with your deflection program?

- Our focus is on providing resources to those in our community who have untreated substance abuse. Our deflection program will initially focus on a specific geographic area of the community that has a high number of unhoused individuals suffering from addiction.

Which agency will function as your deflection coordinator / employ that coordinator?

- The Jackson County Sheriff's Office will employ our Deflection Coordinator.

Who will perform the treatment/case management side of deflection?

- We have two primary resource providers who will be performing treatment/case management. ARC and ONTRACK are long-term providers, with relationships in the community, who will be the main resources for our program. ARC and ONTRACK work well together and have a network of other agencies which can be accessed as needed.

Is there a specific team of officers who will refer to deflection or have the deflection focus when the program launches? Versus broad availability for all officers.



- Initially our program will focus on work done by Medford Police Department's Livability Team, assisted by specific Jackson County Sheriff's Office Deputies who work with the same population in county jurisdictional areas. We hope to expand to a more broad approach as the scope and capacity of the program become more established.

How would you do a handoff or referral from law enforcement to a deflection team?

- Still working through the exact process in this area. Law Enforcement will notify a member of the Deflection Team of a potentially eligible individual. The Deflection Team will quickly scan records to confirm eligibility of the individual. Resource providers will either meet for initial contact in the field, or at an established provider location for an assessment.

What is a successful deflection outcome? And why?

- Successful completion for the individual will require 10 progressive contacts in a 30 day period. Our providers are establishing a protocol for what “progress” means. This protocol was decided after lengthy talks with providers, establishing an opinion of what the best approach will be for preparing an individual for long term success.

Are you considering different operations in urban vs. rural areas of your county?

- Initially, our program will be more urban as the geographic space we are focusing on is in our near downtown areas. We hope to expand as our program progresses.